

1 BEFORE THE OHIO STATE BOARD OF COSMETOLOGY

2 - - -

3 IN THE MATTER OF:

4 BOARD MEETING

5 - - -

6 TRANSCRIPT OF PROCEEDINGS

7 - - -

8 STEVEN THOMPSON,
9 Chairman, Presiding

 - - -

10 Tuesday, March 11, 2014
11 1:04 o'clock p.m.
12 Ohio State Board of
13 Cosmetology
14 1929 Gateway Circle
15 Grove City, Ohio 43123

 - - -

16 JILLIAN VOGEL,
17 Professional Court Reporter

 - - -

18
19
20
21
22
23 ANDERSON REPORTING SERVICES, INC.
24 3242 West Henderson Road, Suite A
 Columbus, Ohio 43220
 (614) 326-0177
25 FAX (614) 326-0214

1
2 APPEARANCES:

3 KEITH A. MCCARTHY, Attorney at Law
4 Attorney General's Office
5 30 East Broad Street, 26th Floor
6 Columbus, Ohio 43125
7 PH: 614-752-4332
8 FX: 866-742-8015
9 Keith.McCarthy@OhioAttorneyGeneral.gov

10 On behalf of The Ohio State Board of
11 Cosmetology.

12
13 BOARD MEMBERS PRESENT:

14 Lori Pearson, Executive Director
15 Steve Thompson, Chairman
16 Thomas Taneff
17 Valerie Benfer
18 Clara Osterhage
19 Luke Hanks
20 Tasha Sheipline
21 Dr. Shalini Gupta
22 Charles Penzone

23
24 ALSO PRESENT:

25 Lori Flanery, Administrative Assistant.
Stephanie Nixon, Salon Schools Group.
Debra Roby, Salon Schools Group.
Frank Reed, Attorney for Crystal Nails.
Ashrawi, Attorney for Crystal Nails.
Meg Lamantia, Supervisor of Inspections.

1
2
3
4
5
6
7
8
9
10
11
12
13
14
15
16
17
18
19
20
21
22
23
24
25

I N D E X

- - -

EXHIBITS

MARKED

ADMITTED

Cosmetology Exhibit 1
(Crystal Nails Binder)

77

77

- - -

1 TUESDAY AFTERNOON SESSION
2 March 11, 2014
3 1:02 o'clock p.m.

4 - - -

5 P R O C E E D I N G S

6 - - -

7 BE IT REMEMBERED THAT, on the 11th day of
8 March, 2014, this cause came on for hearing before
9 Chairman Steven Thompson. And, the parties
10 appearing in person and/or by counsel, as
11 hereinafter set forth, the following proceedings
12 were had:

13 - - -

14 CHAIRMAN THOMPSON: Good afternoon, at this
15 time I would like to call the Ohio State Cosmetology
16 Board meeting to order.

17 Ms. Flanery, roll call, please.

18 MS. FLANERY: Mr. Hanks?

19 MR. HANKS: Here.

20 MS. FLANERY: Mr. Taneff?

21 MR. TANEFF: Here.

22 MS. FLANERY: Mr. Penzone? Ms. Osterhage?

23 MS. OSTERHAGE: Here.

24 MS. FLANERY: Ms. Benfer?

25 MS. BENFER: Yes.

MS. FLANERY: Ms. Sheipline?

1 MS. SHEIPLINE: Yes.

2 MS. FLANERY: Dr. Gupta?

3 DR. GUPTA: Yes.

4 CHAIRMAN THOMPSON: At this time I would like
5 everyone to stand as we review the Pledge of
6 Allegiance to the United States of America.

7 (Pledge of Allegiance recited.)

8 I ask all board members if they have had a
9 chance to review all February board minutes; and if
10 so, do we have a motion for acceptance?

11 MR. HANKS: I move to accept with a minor
12 change.

13 CHAIRMAN THOMPSON: What page is that on?

14 MR. HANKS: Twenty-three, at the bottom. I
15 believe it intends to say "Ms. Bowman" and it says
16 "Ms. Benfer."

17 MR. TANEFF: This is what page?

18 MR. HANKS: At the bottom of 23.

19 MR. TANEFF: Well, the actual Page 23 of the
20 transcript or the summary?

21 CHAIRMAN THOMPSON: Actual Page 23.

22 MR. TANEFF: Which would be on Page 8.

23 CHAIRMAN THOMPSON: Any other changes?

24 MR. TANEFF: I second Mr. Hanks' motion to
25 amend the minutes.

1 MS. OSTERHAGE: Mr. Chairman, on --

2 CHAIRMAN THOMPSON: Member Osterhage?

3 MS. OSTERHAGE: I can give you the line. On
4 line 24, I think that meant to say "committee
5 report" not "community report." Line 21 in the
6 transcript. Oh, I see. So sorry. This is really
7 hard to do. It would be on Page 7, I believe. I
8 think that's supposed to be "committee." That's all
9 I have.

10 CHAIRMAN THOMPSON: Any other changes? Do we
11 have a person to second?

12 MR. TANEFF: We have a first and a second.

13 CHAIRMAN THOMPSON: Roll call, please.

14 MS. FLANERY: Mr. Hanks?

15 MR. HANKS: Yes.

16 MS. FLANERY: Mr. Taneff?

17 MR. TANEFF: Yes.

18 MS. FLANERY: Mr. Penzone?

19 MR. PENZONE: Yes.

20 MS. FLANERY: Ms. Osterhage?

21 MS. OSTERHAGE: Yes.

22 MS. FLANERY: Ms. Benfer?

23 MS. BENFER: Yes.

24 MS. FLANERY: Ms. Sheipline?

25 MS. SHEIPLINE: Yes.

1 MS. FLANERY: Dr. Gupta?

2 DR. GUPTA: Yes.

3 MS. FLANERY: Mr. Thompson?

4 CHAIRMAN THOMPSON: Yes.

5 At this time I ask for the Director's Report
6 from our Interim Director, Ms. Pearson.

7 MS. PEARSON: Good afternoon, Chairman
8 Thompson, members of the board. The updated salon
9 standards are being prepared for mailing to all
10 salons, facilities and schools within the next week.
11 So with our new revised rules we had to also update
12 our sanitary standards that are required to be
13 posted in all of our salons and facilities. So
14 those will be emailed out next week. Along with
15 that mailing will be the human trafficking poster
16 that is required by law to be posted in all of our
17 salons.

18 The three-time failure rule that required
19 candidates to re-take the test after they failed for
20 three times has been rescinded. That was effected
21 on February 28. So no longer when candidates come
22 for testing, if they fail more than three times,
23 will they have to return to school for a portion of
24 their hours. They will be able to continue to test
25 up until any hours expire -- any or all hours

1 expires at the five-year mark.

2 Our administrative action fine chart that gives
3 fine amounts in relation to the degree of risk level
4 was sent out to you sometime in February. This will
5 be implemented May the 1st, giving time for training
6 for the inspectors and for the administrative action
7 team.

8 And the first of two career technical school
9 breakdown of our training sessions -- the first one
10 was held yesterday, the next one will be held on
11 next Monday, the 17th. This is where all career
12 technical schools were invited, instructors and
13 administrators or supervisors, to go over the
14 requirement where they have to submit a breakdown of
15 hours to us every year. So we can see where their
16 hours are applied and to go over our new rules with
17 them for schools and to make sure that they are in
18 compliance with our regulations and requirements.

19 We now have three new schools that are
20 preparing to open in March or the first part of
21 April. One is Georgie International, and that's
22 going to be in the Cuyahoga Falls area. We have --
23 and actually, their initial inspection will be
24 tomorrow to open. I think Beautiful Hair Academy
25 will be opening in Toledo. And we have a Posh

1 School of Cosmetology that's going to be located in
2 Hilliard on Roberts Road. All being prepared to
3 open in the next month.

4 MR. TANEFF: Did you want to introduce our new
5 Assistant Attorney General?

6 MS. PEARSON: Yes. This is our new Assistant
7 Attorney General, Keith McCartney.

8 MR. TANEFF: And is it Captain or Lieutenant?

9 MR. MCCARTNEY: Captain.

10 MR. TANEFF: Thank you for your service.

11 MR. PENZONE: Counselor, are you in Ohio
12 National Guard?

13 MR. MCCARTNEY: Reserves. Just got back from
14 the 101st Airborne. It was an honor to be able to
15 serve.

16 MR. PENZONE: Great.

17 CHAIRMAN THOMPSON: At this time this part of
18 the meeting is open for public testimony. You have
19 two minutes to speak at the podium. I don't have
20 anyone signed in right now. Does anybody -- feel
21 free if they want to speak.

22 Okay. Seeing no one.

23 On to committee reports and ask for a
24 curriculum review. The curriculum committee review
25 from Board Member Sheipline.

1 MS. SHEIPLINE: Okay. Due to weather concerns
2 for our meeting that was scheduled last Monday, we
3 have rescheduled that. And that's going to be
4 April 8th, 2014, at 10 o'clock here at the office.

5 The other thing that I -- basically, we're
6 going to go over the changes that we made at the
7 last meeting as far as the actual curriculum and
8 then look at assigning our minimums/maximms to that
9 curriculum. So that's the goal of that meeting, and
10 that's it.

11 CHAIRMAN THOMPSON: Thank you, Board Member
12 Sheipline.

13 Do we have a reciprocity committee report from
14 Board Member Osterhage?

15 MS. OSTERHAGE: No, not at this time.

16 CHAIRMAN THOMPSON: Okay. Legislative update.
17 Has anyone -- Director Pearson, have you heard any
18 legislative updates?

19 MS. PEARSON: Chairman Thompson, members of the
20 board, the only information I have is that there is
21 proponent testimony for House Bill 410 that's taking
22 place today downtown at 1:45.

23 CHAIRMAN THOMPSON: Okay. Moving on to
24 unfinished business. First item on the agenda is
25 Abby Brown, Airbrush Tanning.

1 MR. TANEFF: Abby Brown or Bowman?

2 CHAIRMAN THOMPSON: I'm sorry. Abby Bowman. I
3 knew an Abby Brown. Abby Bowman?

4 Next item is Eyelash Extensions, and I believe
5 we have a presentation from the salon schools.

6 MS. NIXON: Good afternoon.

7 CHAIRMAN THOMPSON: Would you state your name.

8 MS. NIXON: My name is Stephanie Nixon. I work
9 for Salon Schools Group.

10 MR. THOMPSON: And your position there?

11 MS. NIXON: School Manager.

12 MS. ROBY: Hello, my name is Debra Roby, I
13 teach Junior Theory, as well as work the Senior
14 Floor.

15 We just wanted to come in and speak today,
16 specifically, in regard to eyelash extensions and
17 discuss the safety and precautions that are needed,
18 as well as demonstrating aspects of the technique to
19 give a little bit more of a visual for those who are
20 unfamiliar with the practice.

21 Lash extensioning -- I'm not going to give a
22 big, long history of it -- but it started overseas
23 and has grown immensely in popularity.

24 Our biggest concern in the industry, as well as
25 being practitioners of education, is the fact that

1 we want to make sure that not only are our students
2 and those utilizing the practice providing safety
3 precautions, but also that the general public, which
4 is what the Board is all about, initially -- the
5 fact that making sure that the safety and sanitation
6 of the public is first and foremost.

7 Our big concern is the notion of different
8 types of glue that are being used, and the main
9 aspect ingredientwise is a type of fast-acting glue
10 that will adhere quickly. The idea, though, is that
11 oftentimes what we're seeing is folks who are
12 uneducated or don't have the proper backing behind
13 it are using improper glue.

14 They're using hair-bonding glue. The problem
15 with that is this is a huge safety factor within the
16 client because eyes are surrounding -- are embalmed
17 with mucus membranes. Fumes, especially
18 formaldehyde releasers, especially those that are
19 found in hair-bonding glue, can be absorbed through
20 the eye and do harm. There are various YouTube
21 videos -- I was researching before coming in here --
22 about really scary doctors' visits and people almost
23 losing their eyesight for things not being done
24 correctly.

25 And what Ms. Nixon is demonstrating right now

1 is proper technique. We have an example of one eye
2 verses another with lashes just kind of applied a
3 little bit more haberdashed, I guess you could say.
4 The other eye is one that is actually taking the
5 time and effort to be put toward -- and that's not
6 to say that this isn't a technique that you can pick
7 up online. You can go on YouTube or Pinterest, all
8 these other internet education sources to find this.
9 But the idea is that no matter what it's -- I've not
10 yet seen a technician, licensed or otherwise, who is
11 not physically touching somebody.

12 And also, even though we didn't go through the
13 notions behind it, there is prepping the eye area
14 because it's a mucus membrane section. You don't
15 necessarily want to just go from one eye to the
16 other. If someone has some type of bacteria on the
17 eye, that's one of the easiest ways to spread it
18 about. You can definitely do bacterial
19 conjunctivitis. Herpes can be easily spread from
20 any one place on the body somewhere else.
21 Especially -- because like I said, it's mucus
22 membrane, and it's most easily absorbed
23 bacteriawise.

24 So you want to make sure that the technician
25 who is doing it has the proper safety and sanitary

1 protocol in order to provide the service to not harm
2 clients, to not bring about litigations and lawsuits
3 and possibly, you know, lose eyesight or many other
4 things that could happen.

5 I'm trying to think what else. Ms. Nixon, do
6 you have any --

7 MS. NIXON: Well, I can think of -- one
8 important thing is before you even start, the client
9 needs to come in for a patch test. When they come
10 in for the patch test, 24 to 48 hours prior, you do
11 a full consultation. And you actually -- you need
12 to know what they use for cleansing, what their
13 daily habits are.

14 There are several different types of lash
15 enhancements where the glue isn't as strong and the
16 adhesive is not as strong. So they -- it could be
17 one party going out, or it could be something that
18 they're going to continue coming back and getting.
19 So the consultation and the patch test is very,
20 extremely important. They can come back 24 to 48
21 hours after the patch test, and they can get the
22 lashes applied.

23 At that point there's a cleansing. So you are
24 touching the face. You are cleansing -- you have to
25 use the proper padding. If you'll notice, there's

1 two different types of tweezers, and I brought
2 samples if anybody would like to attempt to put on
3 the lash.

4 MR. TANEFF: Ms. Nixon, I think our Chairman
5 was willing to be a volunteer to be a model.

6 MS. NIXON: Okay. I got it. We can do that.

7 But there are two different types of
8 implements, and you see that you can use both. This
9 is -- they're very pointy and a little dangerous.
10 So it is very important that the students are
11 totally trained with theory and practical before you
12 just hand them tweezers. But this -- the reason why
13 the padding is on the bottom is because when you go
14 to separate, to put this on, you're actually leaning
15 that right on the face. So you don't want to
16 puncture skin or anything on that padding.

17 This is very simple. The only thing that
18 should be sticking out are the lashes when you're
19 doing the application. So it is padded up
20 underneath and on top. That way it avoids -- and I
21 did put a drop right here, if anybody wants to come
22 up and look at it. It avoids the glue getting in
23 the eye. And it -- I mean, I'm sure it happens.
24 I've never witnessed it, but I'm sure it happens.

25 MS. ROBY: There is a -- there are YouTube

1 videos that I referenced that -- they don't know how
2 much the person had been doing the glue on their
3 eyes, but they literally -- their eye was swollen
4 and very irritated. They went to the ER and they
5 lifted up the lid and there was just a mass of glue
6 that had accumulated underneath the eyelid. And
7 this was from a person that was not licensed, who
8 had referenced, you know, videos online and played
9 with different adhesives and thought that
10 hair-bonding glue was the best one for them to use.
11 After that she was like, no, and put a -- she called
12 it "PSA" to not use hair glue for eyelash
13 extensions, specifically online.

14 So one of the main ingredients, as far as
15 adhesive goes -- make sure I'm saying this
16 correctly -- is Cyanoacrylate, which is a type of
17 polymer, so it dries really quickly. The big thing
18 with it is the notion of formaldehyde. And because
19 it is a carcinogen and -- we have statistics now
20 where one in five people now are being affected by
21 cancer, whether themselves or people around them.
22 The last thing that we want to do is provide more
23 harm or possible mal-effects to a beauty
24 amplification and possibly set them up for problems
25 in the long run.

1 It's interesting that in Texas in 2015 all
2 make-up artists will need to be licensed by the
3 Board, which includes eyelash extensions. And I'm
4 not here advocating or anything about make-up
5 artists or anything like that, but just the notion
6 of eyelash extensions and the fact that this is a
7 medical grade glue. This is not something that you
8 can just pick up wherever. It's different than an
9 industrial based glue, like a Krazy Glue or
10 something along those lines.

11 Women and other folks who are interested in
12 this type of service want the longevity. They want
13 to get their money's worth. They want to make sure
14 that it is actually going to look good and feel good
15 for an extended period of time, as much as possible,
16 or else they go to Walgreens or CVS and put it on
17 their own tabs.

18 We want to make sure that professionals out in
19 the field have the education and the backing behind
20 that. One of the reasons that we're talking
21 specifically is because rather than just doing in an
22 hour extensions or a special certification just for
23 lashes, you want to make sure to have the whole,
24 full backing of the safety sanitation protocol, as
25 well as anatomy, physiology and other things that

1 are taught by our different Ohio schools and
2 authorized by the Board.

3 With our school, when we start allowing the
4 students to begin training for eyelash extensions is
5 after 600 hours, because we offer also managing
6 hours within our curriculum. So we go beyond the
7 600, but we find that until they reach that point
8 and are getting a hair's breath away from actually
9 getting licensed and able to work on the general
10 public, that's about when they can handle such
11 meticulous, detailed technique. And they need to
12 have the dedication and the steady hand, the
13 competency to be able to handle something like this
14 as opposed to just deciding one day that looks like
15 fun. Let's try that and see what happens. Oh, who
16 cares, you know. I'll just give them their money
17 back if something goes wrong and, you know --

18 CHAIRMAN THOMPSON: Do you apply them to the
19 bottom or just the top or both?

20 MS. ROBY: We just do the top. You can do the
21 bottoms, but that is definitely more of an advanced
22 technique. We try to keep our education very
23 palpable for students just because we do go over a
24 bit more than what is just the minimum for -- for
25 the requirements, but we don't want to overwhelm

1 them as well. Because it's -- like I said, it's a
2 challenging technique; and Ms. Nixon was
3 half-joking, but if any of you would really be
4 interested --

5 MS. NIXON: I really did bring the tweezers.
6 Go ahead.

7 MS. ROBY: I don't let her pour eyelashes, but
8 I appreciate those who do.

9 CHAIRMAN THOMPSON: How long do they last?

10 MS. ROBY: They last anywhere from two to four
11 weeks, depending how they are applied. There's also
12 different stages of hair growth that has to be taken
13 into account: Anagen, catagen, and telogen. And
14 based on the lash length, you have to match it up
15 with the proper growth cycle because if you apply it
16 to a hair that -- let's say, it's in telogen, where
17 it's about to fall off anyway, then the hair is
18 going to grow out, look a little bit funky in
19 comparison to everything else. Usually without
20 fills, you can probably get a solid two-ish weeks.

21 It depends on the technicians' ability, the
22 adhesive that is used, how much the client exposes
23 themselves to steam or other eye irritants that
24 could break up the glue or adhesive, if they really
25 rub their eyes a lot or wear a lot of eye make-up or

1 possibly mascara right over top of it to create that
2 molecular look, might pull it down. They make
3 special products for those who are wearing eyelash
4 extensions on a regular basis; but usually it's the
5 same thing as acrylic nails or gel nails, a balance
6 every two to three weeks is what you would expect
7 for a clean.

8 So initial application takes anywhere from --
9 with someone who is very well trained, who has been
10 doing it for years, I've seen them done in an hour,
11 a full set; but usually it's closer to two. And
12 then fills can be anywhere from 30 minutes to an
13 hour and 15 minutes, half-hour. You just don't
14 know.

15 There's also different types of extensions.
16 There are the single lashes like Ms. Nixon is
17 putting on right now, which can take a lot of time
18 in practice because just the slightest tilt will
19 make it look not natural.

20 Then there's also different beads and things
21 that will actually latch together to help adhere
22 better. But it's just -- as proponents of safety
23 and sanitation as we are, it just makes us anxious
24 and, especially, hearing about -- I've even heard
25 students of mine say that they use lash glue, and I

1 go on my soap box and go, "No. No. No. No. No,
2 don't do this." And they realize where they're
3 erring because they don't know. Especially, when
4 you're comparing cost, I know -- Ms. Nixon, that was
5 \$90? \$95?

6 MS. NIXON: \$95.

7 MS. ROBY: \$95 for an ounce -- a half ounce of
8 glue for extensions because you need a very minimal
9 amount verses \$1.50 for a half ounce of hair glue.
10 And this is where we're getting into the idea. It's
11 just people choosing to market down the service by
12 using a lesser grade adhesive, allowing the risk to
13 just run rampant and then also down charging
14 specifically to under cut.

15 CHAIRMAN THOMPSON: I'm a licensee and I
16 operate in my salon every day. If I wanted to start
17 offering that service myself, what would I have to
18 do or what would you recommend me doing if I wanted
19 to do this myself, a cosmetologist?

20 MS. NIXON: Who's already been licensed?

21 CHAIRMAN THOMPSON: For a long time.

22 MS. NIXON: There are companies you can call.
23 NovaLash. Lavish Lash. You can go through the
24 Universal Companies in Virginia. They will come
25 train you. They do a two-day training. It's about

1 \$1,000, and they'll give you a kit. They'll set you
2 up with a program. They have you come -- your model
3 comes in the afternoon. They'll set you up with
4 their own program that you have to do so many
5 clients before they'll actually give you your
6 certification, but they'll give you all the
7 advertising that you need. And you're required to
8 charge anywhere from 250 to 450 for a set of lashes.

9 CHAIRMAN THOMPSON: Maybe I will start doing
10 this.

11 MS. NIXON: Yeah. Now, you can go through the
12 Universal Companies in Virginia and go to Page 398
13 and call them and buy your own kit. It comes with a
14 DVD so you can self-train yourself also if you're a
15 licensed cosmetologist.

16 MR. PENZONE: What's the cost on your clinic
17 floor for a full set?

18 MS. NIXON: We only charge \$18.95 to do a --

19 MS. ROBY: But we don't do extensions. For
20 clinic services, for the students to provide to the
21 general public, we only do tabs and strip lashes.
22 The individuals extensions we only offer as a
23 certification, and they can practice on each other.

24 MS. NIXON: And it's a different glue.

25 MS. ROBY: Right. The actual extensions, like

1 Ms. Nixon is demonstrating, that's only something
2 that we allow the students to practice on each other
3 because not many of them -- by the time they got to
4 that hour mark -- have the opportunity and technique
5 down to do what we feel good to go for the general
6 public -- for what their expectations are for a set
7 of lash extensions.

8 MS. NIXON: But salons are charging \$300 to
9 \$400 for a set.

10 MR. PENZONE: That's what I hear. How many
11 lashes per eye do you normally put on?

12 MS. NIXON: If you want -- if you're just -- if
13 it's like a holiday, you can do five or six of a
14 flare on. That you can be charged about 150 for.
15 You can probably get 20 to 40 lashes on each eye to
16 get a full set.

17 MR. PENZONE: In your research, how --
18 approximately, how many cases of conjunctivitis or
19 eye infection, whatever, have you come up with in,
20 let's say, the state of Ohio with the glue?

21 MS. ROBY: It's hard to find those statistics.
22 I was trying to look those up earlier because it's
23 such a -- in comparison to heart disease or traffic
24 accidents or -- It's not given its own --

25 MR. TANEFF: Category.

1 MS. ROBY: -- branching. Right. It goes under
2 other causes of ailment, things like that. Although
3 I tried looking it up, and I have not yet been
4 successful, but that's definitely on my list of
5 information. Because I heard quotes different
6 places that there are more than 20 deaths a year in
7 America due to adverse glue being used incorrectly;
8 and I'm wondering where this magical statistic is
9 coming from, but I have not yet found it.

10 MR. PENZONE: You heard it where?

11 MS. ROBY: Articles, referencing dangers of it,
12 but it's one of those that --

13 MR. PENZONE: Death by glue. If I look under
14 glue, it will be death by glue.

15 MS. ROBY: There was a woman in 2012 that
16 there -- they theorized toxicity. She was wearing
17 Luna extensions. It wasn't necessarily lashes, but
18 the idea that she -- from wearing them and then
19 dancing all night, the perspiration mixed with her
20 own body's chemistry; and she just dropped over
21 dead. I have not found the toxicity report or any
22 more documentation regarding that. It was just a
23 publicized article.

24 MR. PENZONE: I'm wondering if Dr. Gupta has
25 had any clients with glue eye that come in to see

1 her in her practice.

2 DR. GUPTA: I have not.

3 MS. ROBY: Good. We don't want that.

4 MR. PENZONE: They aren't dying on your watch,
5 are they?

6 DR. GUPTA: But I'm not an ophthalmologist.

7 MR. TANEFF: Ms. Roby, I see a lot of
8 presentations; and you were very well prepared
9 today. I'm impressed.

10 MS. ROBY: Well, thank you. I will now turn
11 red. Talking in front of students is one thing, The
12 Ohio State Board of Cosmetology is a totally
13 different matter.

14 MR. TANEFF: You did a heck of a job.

15 MR. PENZONE: Nicely done.

16 MS. ROBY: Well, thank you.

17 MS. NIXON: Can I leave this stuff here for
18 now, so I'm not in anybody's way?

19 MR. HANKS: You can give me that \$95 bottle of
20 glue.

21 DR. GUPTA: I will ask some of my ophthalmology
22 and optometry friends that would -- if they have
23 seen --

24 MR. PENZONE: That would be great.

25 CHAIRMAN THOMPSON: That would be good. Any

1 other discussion of the presentation?

2 MS. OSTERHAGE: Mr. Chairman, just a little bit
3 of information that I have been trying to collect is
4 that it seems like it's more -- the bigger concerns
5 are allergic reactions as opposed to eye pokes. At
6 least that's what an online search reveals, that
7 it's more of an allergic issue than pokes in the
8 eye. Just as an FYI.

9 I think what we do with this is going to be
10 really relevant, because if there are inferences as
11 to whether or not we are incorporating that or we
12 are including that is -- and I think that's what
13 this is all about.

14 CHAIRMAN THOMPSON: Looks like if you dropped a
15 pair of those tweezers it would be a problem. It's
16 not like dropping a comb, correct?

17 MS. OSTERHAGE: Correct. Right. But I would
18 venture to say that there's lots of things that we
19 do every day that are not necessarily licensed, but
20 if you drop -- you know what I'm saying?

21 I just -- I know that discussion has to take
22 place, and I don't know what your plan is with all
23 of that; but at some point in time, we're going to
24 need to make a decision. It would be good if we all
25 had a chance to try to gather more information,

1 including what Dr. Gupta is looking to obtain and,
2 maybe have that on a later agenda to go through.

3 CHAIRMAN THOMPSON: Okay.

4 DR. GUPTA: Just out of curiosity, with the
5 advent of Latisse, is there still as much of a
6 demand for this kind of a service or --

7 MS. ROBY: With the advent of Latisse, you're
8 still going to have the client who doesn't
9 necessarily have the medical practitioner to get the
10 product from; but also those with light eyes don't
11 necessarily want to run the risk of possibly having
12 their eye color turned.

13 And there's also the notion, too, of -- still
14 there are folks who like to come in. I have
15 clients -- I also work in a salon on the side
16 part-time -- who will come in for, you know, a 15-30
17 minute brow wax. I'm ripping the hair from their
18 face, but this is their "me" time. So in that same
19 notion, if you have the ability for a client to lay
20 back and relax for an hour and half with their eyes
21 closed -- a lot of clients will nap or just, you
22 know, vent about their day. It's just another -- a
23 therapeutic session.

24 CHAIRMAN THOMPSON: I think we should do some
25 research on this and revisit this item next month,

1 and maybe Dr. Gupta can see what she can find out
2 from some of her colleagues.

3 MS. OSTERHAGE: What is Latisse or whatever you
4 just said?

5 DR. GUPTA: Latisse is a topical medication
6 that gets applied to the lash line that thins the
7 hair so it makes it grow fairly long.

8 MS. OSTERHAGE: So many options for lashes.

9 DR. GUPTA: It's a glaucoma medicine, which
10 inadvertently can cause one to have really long
11 eyelashes.

12 MS. OSTERHAGE: No kidding. Thank you for
13 sharing that.

14 CHAIRMAN THOMPSON: The next item of business
15 is the discussion of a tanning certification.

16 MS. PEARSON: Chairman Thompson, members of the
17 board, back for one second for the eyelash
18 extension. Part of the question that was presented
19 last month was surrounding jurisdiction. I think
20 everybody -- we all feel that extensions are a part
21 of cosmetology and part of our scope. However, we
22 have the issue of if it is reflected in our Revised
23 Code to actually give us specific jurisdiction over
24 this procedure. Our Assistant Attorney General has
25 done some research on that and shows that we do need

1 to have some language added to our Revised Code to
2 really make that specific.

3 CHAIRMAN THOMPSON: Mr. McCartney?

4 MR. MCCARTNEY: It appears that there needs to
5 be language. We're finalizing an informal opinion,
6 and that very well may be a conclusion. That will
7 be forthcoming to the Board.

8 CHAIRMAN THOMPSON: Okay. Thank you.

9 Okay. The next item under unfinished business
10 is the tanning certification.

11 MS. PEARSON: Okay. Chairman Thompson, members
12 of the board, in your packet you're going to find
13 the tanning certification list for the 2013 renewal
14 period. That was the information that was requested
15 last month. It shows the 12 tanning certification
16 providers and their course number, of course. And
17 then it shows how many people were certified through
18 these courses. As you can see, there's 5,298
19 certifications that were done in the 2011 to 2013
20 renewal period. Keep in mind these certifications
21 are four years in length. So there are still
22 certifications that would be out there that would be
23 in this four-year timeframe. So that's the
24 approximate number of tanning certifications done in
25 the two-year renewal period.

1 CHAIRMAN THOMPSON: Do we have any discussion?

2 MR. HANKS: I think, obviously, this is an
3 issue that's not going to go away. I think it's
4 very relevant. We've talked about it a lot. I
5 would love to even feel like there's a way that we
6 could arrange for people to take any type of
7 licensure or certification exam in their own home,
8 but I just don't think that's realistic.

9 I think at this point anyway, maybe someday
10 somebody will come out with something that changes
11 that; but I think it makes sense for us to move
12 toward an exam on the computer that would be at a
13 proctored location similar to what they're doing
14 now. Let's just -- let's move toward bringing
15 ourselves into the current century, I guess.

16 So I have a motion ready. I'd like to make a
17 motion to add online tanning certification testing,
18 and the tests shall be administered at a monitored
19 testing location only. Changes to this rule may not
20 go into effect until the renewal period next year,
21 2015 to 2017; and rule revisions to reflect this
22 change will be voted on at a subsequent board
23 meeting.

24 CHAIRMAN THOMPSON: We have a motion.

25 MR. HANKS: That's my motion.

1 MS. BENFER: I second it.

2 CHAIRMAN THOMPSON: Second, Ms. Benfer. Any
3 discussion?

4 MS. OSTERHAGE: I would love for you to re-read
5 that.

6 MR. HANKS: Okay.

7 MR. PENZONE: I would to, the first half.

8 MR. HANKS: My motion is to add online tanning
9 certification testing. The certification test shall
10 be administered at a monitored testing location
11 only. Changes to this rule may not go into effect
12 until the 2015 to 2017 renewal period, and any rule
13 revisions to reflect this change will be voted on at
14 a subsequent board meeting.

15 I think this aligns us to do things very
16 similarly to what I've experienced personally with
17 the NASD Series 6 and Series 7 Licensing. You can
18 go to the place -- and the MCAT -- there are lots of
19 examples. I think this will align us with that, if
20 we move down this road.

21 MR. PENZONE: Do they -- can they currently
22 take this test from home?

23 MR. HANKS: Huh-uh.

24 MR. PENZONE: And they're doing it at a
25 proctored facility now?

1 MR. HANKS: On paper.

2 MR. PENZONE: On paper. Thank you.

3 CHAIRMAN THOMPSON: Question, Ms. Sheipline?

4 MS. SHEIPLINE: Thank you, Chairman. So,
5 Mr. Hanks, you're proposing we add the online
6 testing with that -- I mean, I just need some
7 clarification. So for instance --

8 MR. HANKS: It's not really online. It's not
9 on the internet. It's just on the computer,
10 basically.

11 MS. OSTERHAGE: But your motion was for online.

12 MR. HANKS: I'm just trying to clarify the
13 difference between internet based, which you can do
14 at home, versus online in a secured network at a
15 proctored location.

16 MS. OSTERHAGE: You probably are going to want
17 to alter -- I'm just saying. That's why I was
18 sitting here pondering. I think what you said was
19 for them to do it online but in a proctored setting,
20 and I -- they're already doing things on the
21 computer. I think that's what you meant.

22 So whether it's web based or software on a
23 computer in one of these proctored places, they're
24 doing it on a computer.

25 MR. HANKS: Not currently. That's my

1 understanding, not currently.

2 MS. OSTERHAGE: None of them are?

3 MS. PEARSON: Chairman Thompson, Member
4 Osterhage, what currently happens is they do --
5 they're allowed to have the actual training done
6 online. So they can go online --

7 MS. OSTERHAGE: Right.

8 MS. PEARSON: -- even at home and take the
9 training. They can go to a facility and take the
10 training; but when it comes to the actual four-hour
11 certification test, they have to go to a proctored
12 site, a location --

13 MS. OSTERHAGE: And it's a paper test?

14 MS. PEARSON: -- and take a paper test. So
15 what this would allow is they would still need to go
16 to a proctored site; but instead of actually doing
17 it, the test, on paper, they would be afforded the
18 ability to take it, and it would be online. They
19 would log into whatever -- Just like our online
20 continuing education, they would log into whatever
21 provider has been approved by us at this location.
22 They would log on and actually do that certification
23 test online, as opposed to paper.

24 The difference being they would not be able
25 to -- they could do the training at home, online,

1 but not be able to sit at home and do the actual
2 certification test because then they would need to
3 check in, have their ID, show that they are the
4 person they are and all that.

5 MS. OSTERHAGE: Okay. So the question is, it
6 would be so nice if we had more information before
7 we start going down a road. I feel -- I don't feel
8 very informed.

9 So let me ask you this: So currently it's all
10 on paper? There are -- none of these sites offer --
11 I mean, you're not going to sit and take that paper
12 test on a -- I mean, you know, you can put this on a
13 Word -- You can put it on a computer. So nobody is
14 doing that? It's all on paper?

15 MS. PEARSON: That is correct.

16 MS. OSTERHAGE: The State Board does not
17 receive that paper, correct? We don't collect
18 those?

19 MS. PEARSON: We do not.

20 MS. OSTERHAGE: The proctored sites are grading
21 them and then reporting scores, correct? What does
22 the -- I'm sorry.

23 MS. PEARSON: I'm sorry. The proctored sites
24 actually report the information back to the
25 providers, so like a Smart Tan or something like

1 that. Smart Tan, for example, would grade it; they
2 would send the certificates back to be distributed
3 to the person taking the test; and then the proctor
4 location would send us the attendance record. On
5 that attendance record is not the actual paper
6 sheet, but it is their score.

7 MS. OSTERHAGE: Okay. So that's how it gets to
8 you? Is there a rule that exists today that says --
9 does it specifically say it's on paper?

10 MS. PEARSON: Yes. In 4713-19-14(B)1 it says
11 that it is a written test.

12 MS. OSTERHAGE: Do you have that in front of
13 you that you could read it?

14 MS. PEARSON: You should be able to pull it up.
15 I don't have the number.

16 MS. OSTERHAGE: Because that's relevant.

17 MS. PEARSON: Well, it would require -- what
18 this motion would -- this motion would do would
19 allow a proctored site to offer on -- I mean, they
20 can still do paper if that's what they choose to do,
21 or they could be a location that could do the online
22 certification test. We'd have to add language to
23 that rule that would state, you know, at an
24 online -- still at the proctored location, but it
25 could be online or a paper version. Then

1 subsequently, that would fall into the need to
2 follow our online continuing education training
3 standards that we have already set for
4 identification and how the program should flow and
5 the different security measures that we already have
6 in place for approval.

7 MS. OSTERHAGE: Okay.

8 MS. PEARSON: So once we would add -- take that
9 information -- and that's why it would take a rule
10 change -- add it to the rule change, and then let it
11 flow into what we already have established for our
12 internet requirements.

13 MS. OSTERHAGE: So with the motion that's been
14 made, if we approve that today, then does that
15 mean -- will we have an opportunity to review that
16 rule before --

17 MS. PEARSON: Yes.

18 MS. OSTERHAGE: -- it's submitted?

19 MS. PEARSON: Correct.

20 MS. OSTERHAGE: Because I wouldn't want to --

21 MS. PEARSON: Yes.

22 MS. OSTERHAGE: So I'd like to -- I mean, it
23 would be good to see that before --

24 MS. PEARSON: Absolutely.

25 MS. OSTERHAGE: -- we move forward because I

1 can't -- I don't even have the existing rule.

2 MS. PEARSON: Part of the motion --

3 MR. HANKS: We'd have to vote on it.

4 MS. PEARSON: Right.

5 MR. HANKS: This -- to me, this just gets the
6 ball rolling because it's nothing all that final.
7 They'll draft whatever changes need to be made in
8 the rules to allow for this; but we're going to
9 still have to, as a Board, vote before they would
10 ever get submitted. So this is just moving in that
11 direction.

12 MS. PEARSON: So for the last couple board
13 meetings, we've had the discussion surrounding, you
14 know, allowing a type of online certification. So
15 what this would do is put -- if agreed upon -- put
16 into motion that, yes, we would like to allow an
17 online certification test at a proctored location.

18 And the rules, the Chapter 19 rules, would have
19 to be revised to reflect that change. So then the
20 revisions would be made; the proposals would be put
21 on paper; and then in a subsequent meeting, you
22 would look at all the changes and how everything
23 would flow out. Then that would be voted on.

24 MS. OSTERHAGE: My preference, since we're
25 talking about a rule change, I would prefer not to

1 say that I -- and it's not that I don't agree -- I
2 would prefer not to vote to support until I
3 actually -- and I'd like to see the rule and what
4 the rule is going to say because it seems like
5 that's the way we've done it historically. So I
6 mean, I'm good to a point if you guys all want to
7 move forward. It's just I would rather see what
8 revisions are going to be made before I -- and,
9 again, it's not that I don't --

10 MR. HANKS: Well, the motion says rule
11 revisions to reflect this change to be voted on at a
12 subsequent board meeting. So it's covered.

13 CHAIRMAN THOMPSON: It's covered.

14 MS. OSTERHAGE: Okay.

15 DR. GUPTA: I have a question. Who makes this
16 test? Is it a uniform test that all of these
17 providers are giving the same test, or is it a
18 different test generated by each provider?

19 MS. PEARSON: The test is actually generated by
20 each provider; but, again, the rule in Chapter 19,
21 our tanning rules, they have specified Chapters and
22 information that has to be included in every
23 training session and in the test. So it's not a
24 standard test, although the information is standard.

25 DR. GUPTA: Okay. And what exactly is the

1 advantage of going forward with this? Are we going
2 to need more computers, a different kind of setup?
3 And if it's currently available, what kind of
4 advantage is this really?

5 CHAIRMAN THOMPSON: I know this is just trying
6 to move us into the 21st century.

7 MR. HANKS: Modernize. I'm kind of a numbers
8 geek; and being able to collect that data, I think,
9 would be enormous. We would be able to determine
10 which providers are effective, where they're missing
11 the marks. There are lots of things that we would
12 be able to contract if we had access to the data
13 that would be available with an online or computer
14 system.

15 MS. OSTERHAGE: So just as a point of
16 clarification, Member Hanks, then are you saying
17 this is -- so now they're doing it optionally on a
18 computer instead of on paper? How are we going to
19 get something -- I mean, what gives us access to
20 something that we don't already have?

21 MR. HANKS: The question was: What are the
22 benefits or advantages?

23 MS. OSTERHAGE: Right.

24 MR. HANKS: But to me that's an -- I mean, I'm
25 not saying that's specifically why we want to do

1 this. I think the industry focus that had been
2 involved in the conversations have indicated that
3 this is something that they would like to do. I
4 think it would make their lives easier to have data
5 that you can manipulate -- or not manipulate but,
6 you know, move around and analysis. I think that
7 would be wonderful.

8 MS. OSTERHAGE: So -- but the data would not be
9 anything that the board of cosmetology staff would
10 have. You're talking about --

11 MR. HANKS: Not at this point anyway. Maybe
12 down the road that would make sense; but no, that's
13 not part of this at this point.

14 MS. OSTERHAGE: I thought you meant the
15 advantage would be to the Board to have that
16 information, so --

17 MR. HANKS: Personally, I think it would be an
18 advantage; but that's just answering Dr. Gupta's
19 question on how --

20 MS. OSTERHAGE: For those who are giving the
21 tests.

22 MR. HANKS: Either that --

23 MS. OSTERHAGE: You're saying personally it
24 would be an advantage, but you're not talking about
25 for us.

1 MR. HANKS: Absolutely.

2 MS. OSTERHAGE: You're talking about for them.
3 Okay.

4 MR. PENZONE: For the test giver or the test
5 taker?

6 MR. HANKS: All of the above. If you fail and
7 you have access to the information that you
8 specifically fail -- again, this is just kind of
9 spitballing and trying to move in the direction of
10 modernizing this process, but not putting us at risk
11 by letting people sit in their recliner at home and
12 do it.

13 MR. PENZONE: Okay. And your objection to
14 sitting in a recliner and doing it is the cheating
15 part of it. Is that what your biggest fear is?

16 MS. SHEIPLINE: Chairman, I want to say that I
17 do agree with you, and I think that having the
18 option to do it paper -- you know, I would probably
19 still do it paper because I'm administering it, as
20 you can see, to a very small group. It's not going
21 to be advantageous for me to purchase the software
22 and create, you know, and generate a test.

23 So I would agree with that; but I do think that
24 we, as a Board, need to remember that the problem
25 that is being presented to us is the fact that some

1 of our tanning facilities are finding it burdensome
2 to get those people to those proctored sites. The
3 dates are not working out for them. I think when I
4 spoke to Meg, at one point in time we said maybe 60
5 to 70 people per year. Is that correct, Meg?

6 MS. LAMANTIA: I don't recall.

7 MS. SHEIPLINE: I think it was about 60 people
8 per year were being either, you know, written up or
9 fined for not having the certified tanning operator
10 license. So I think that the bigger problem that we
11 will have to address at some point in time is
12 getting them to a proctored site, whether it's an
13 online test or it's a written test. Is that the
14 problem, and do we need to look at a full online
15 program?

16 So although I agree with you, I think this is
17 the step in the right direction, that elephant in
18 the room is still there. We are going to have to
19 address that at some point in time whether we want
20 it or not. And that's all I have.

21 MS. PEARSON: Chairman Thompson, members of the
22 board, also when we had the interested parties'
23 tanning meeting last month, I believe it was
24 overwhelming that most of the tanning providers that
25 were present, and Tony Brown with Sun is Life was

1 actually conferenced in on the phone, and it was --
2 it was pretty much a majority that those providers
3 were in -- would be in favor of an online
4 certification test at a proctored location to start
5 with, you know, and make sure there's enough
6 security and things of that nature in place. So the
7 interested parties' tanning meeting did result in
8 the majority agreeing that a proctored site, even if
9 it was online, would be the route to take.

10 CHAIRMAN THOMPSON: Any other discussions? We
11 have a first and a second of the motion.

12 Roll call, please.

13 MS. FLANERY: Mr. Hanks?

14 MR. HANKS: Yes.

15 MS. FLANERY: Mr. Taneff?

16 MR. TANEFF: Yes.

17 MS. FLANERY: Mr. Penzone?

18 MR. PENZONE: Yes.

19 MS. FLANERY: Ms. Osterhage?

20 MS. OSTERHAGE: Yes.

21 MS. FLANERY: Ms. Benfer?

22 MS. BENFER: Yes.

23 MS. FLANERY: Ms. Sheipline?

24 MS. SHEIPLINE: Yes.

25 MS. FLANERY: Dr. Gupta?

1 DR. GUPTA: Yes.

2 MS. FLANERY: Chairman Thompson?

3 CHAIRMAN THOMPSON: Yes.

4 Next item of unfinished business is the Hearing
5 Officer's Report from Modern Male back from last
6 months meeting. I'm going to turn this over to
7 Interim Director Ms. Pearson or Counsel
8 Mr. McCartney, whoever.

9 MS. PEARSON: Chairman Thompson, members of the
10 board, we will have to table the Modern Male part of
11 the hearing for now.

12 CHAIRMAN THOMPSON: I'm sorry. What did you
13 say?

14 MS. PEARSON: Table it for now.

15 CHAIRMAN THOMPSON: That will be tabled.

16 MR. TANEFF: Did you want to get back to Abby
17 Bowman?

18 CHAIRMAN THOMPSON: Is Abby Bowman present?

19 Okay. Moving on to new business, changes to
20 some of the Ohio Administrative Code. I'll turn
21 this over to Ms. Pearson.

22 MS. PEARSON: Okay. Chairman Thompson, members
23 of the board, we made some small changes to rules
24 that were sent out in your packet. So if we could
25 just go through for a vote on each one of them.

1 MS. OSTERHAGE: Each one of them?

2 MS. PEARSON: Well, we'll start with
3 4713-13-10, Demonstrations at Trade Shows and Other
4 Events.

5 MS. OSTERHAGE: Wait. They're not in order.

6 MR. HANKS: Can you start at the end of the
7 list?

8 MS. PEARSON: Sure. Sure.

9 MR. HANKS: I mean, on the agenda. It's
10 reversed.

11 MR. TANEFF: Why are we starting with the last?

12 MR. HANKS: Actually, it's all jumbled.

13 MS. PEARSON: Okay. 4713-1-14, Trafficking
14 Education. Okay.

15 The change to this is in paragraph (B). It
16 states to alert anyone being trafficked that they
17 can be helped and can receive services. The change
18 is that this statement previously said that they can
19 be trafficked. So it would be seeking trafficking.
20 So it's just the change to let them know they can be
21 helped instead of seeked.

22 MS. OSTERHAGE: I would like to make a motion
23 to modify 4713-1-14. Trafficking Education is
24 submitted.

25 DR. GUPTA: I second.

1 CHAIRMAN THOMPSON: Second by Ms. Benfer -- or
2 I'm sorry, Dr. Gupta. Any discussion?

3 Roll call, please.

4 MS. FLANERY: Mr. Hanks?

5 MR. HANKS: Yes.

6 MS. FLANERY: Mr. Taneff.

7 MR. TANEFF: Yes.

8 MS. FLANERY: Mr. Penzone.

9 MR. PENZONE: Yes.

10 MS. FLANERY: Ms. Osterhage?

11 MS. OSTERHAGE: Yes.

12 MS. FLANERY: Ms. Benfer?

13 MS. BENFER: Yes.

14 MS. FLANERY: Ms. Sheipline?

15 MS. SHEIPLINE: Yes.

16 MS. FLANERY: Dr. Gupta.

17 DR. GUPTA: Yes.

18 MS. FLANERY: Mr. Thompson?

19 CHAIRMAN THOMPSON: Yes.

20 MS. PEARSON: Okay. 4713-7-02, No

21 Communication Between Applicants During Examination.

22 This is just simply a change to reflect what
23 really happens at exams. It will replace that they
24 shall sit at an individual table with -- they would
25 be assigned an individual work station because

1 they're not actually sitting during the examination.

2 MS. OSTERHAGE: Ms. Pearson, I'd like to move
3 that we accept 4713-7-02 as represented.

4 MR. TANEFF: Second.

5 CHAIRMAN THOMPSON: Second by Mr. Taneff. Any
6 discussion?

7 Roll call, please.

8 MS. FLANERY: Mr. Hanks?

9 MR. HANKS: Yes.

10 MS. FLANERY: Mr. Taneff?

11 MR. TANEFF: Yes.

12 MS. FLANERY: Mr. Penzone?

13 MR. PENZONE: Yes.

14 MS. FLANERY: Ms. Osterhage?

15 MS. OSTERHAGE: Yes.

16 MS. FLANERY: Ms. Benfer?

17 MS. BENFER: Yes.

18 MS. FLANERY: Ms. Sheipline?

19 MS. SHEIPLINE: Yes.

20 MS. FLANERY: Dr. Gupta?

21 DR. GUPTA: Yes.

22 MS. FLANERY: Mr. Thompson?

23 CHAIRMAN THOMPSON: Yes.

24 MS. PEARSON: Chairman Thompson, members of the
25 board --

1 MR. PENZONE: Ms. Pearson, do we have to go
2 through each of these individually?

3 MR. TANEFF: I think we should.

4 MS. PEARSON: Uh-huh.

5 MR. TANEFF: Rather than one sweeping motion to
6 adopt all of them because something may pop up on
7 one of these proposed changes that you guys disagree
8 with. I think that, unfortunately, it's cumbersome;
9 but I think we do have to go through each one
10 separately.

11 MS. PEARSON: Chairman Thompson, members of the
12 board, and when we did the one vote on all of them,
13 that's how some of the small things did not get
14 picked up with the small changes in the past.

15 MR. PENZONE: Okay. Just asking.

16 MS. PEARSON: 4713-7-09, which is our Out of
17 State.

18 This recommendation came from our reciprocity
19 committee. They had asked that a change be made to
20 the out of state requirement. So the change will be
21 that: (A) We'll remove the requirement to pass all
22 three examinations. So at this time we -- when
23 somebody transfers in from out of state, they have
24 to take our licensure examination; and it states
25 that they would need to pass the practical, the

1 theory and the manager's portion, all three of the
2 examinations in order to obtain licensure in Ohio.
3 So this would change the requirement. So they would
4 have to take the practical and the theory
5 examination. The manager's examination would be
6 offered, and they would have the opportunity to take
7 it; but it would not stop them from basic licensure.
8 And it will be explained on the application the
9 reason is a manager's license in Ohio at this time
10 would be needed to also hold an independent
11 contractor's license or to obtain an instructor's
12 license.

13 Also in (C) --

14 MS. OSTERHAGE: Wait. Hold on one second,
15 Lori?

16 MS. PEARSON: Oh, I'm sorry. Yes.

17 MS. OSTERHAGE: So what you said was that we --
18 repeat what you said. Describe what you just said.
19 What test they would be taking?

20 MS. PEARSON: This change would require a
21 person coming from out of state to take the
22 practical and theory examination, and they would be
23 offered the opportunity to take a manager's
24 examination.

25 MS. OSTERHAGE: It doesn't say that.

1 MR. PENZONE: It says they have to take --

2 MS. OSTERHAGE: It says they shall take Ohio's
3 practical, theoretical and manager's --

4 MS. PEARSON: Well, they don't -- I'm sorry.
5 That's my wording. They do not have to pass the
6 manager's examination any longer to be eligible for
7 a basic licensure.

8 MS. OSTERHAGE: But they take all three?

9 MS. PEARSON: They do take all three.

10 MS. OSTERHAGE: But they only have to pass
11 two --

12 MS. PEARSON: They have to pass two. And
13 they're explained during the application process why
14 they need a manager's in Ohio.

15 MS. OSTERHAGE: Thank you for that
16 clarification.

17 MS. PEARSON: Uh-huh. And (B)1, the change
18 reflects adding "significant other," where it says a
19 legal spouse through marriage; and we added
20 "significant other" for transferring documentation.

21 MR. TANEFF: Did you say B-bravo 1?

22 MS. PEARSON: Bravo 1. Yes. But now we
23 provide to the Board a verified military document,
24 transfer of themselves, a legal spouse, or
25 significant other. Then letter (D) would be removed

1 completely, and that talks about forfeiting of a
2 licensure if they're caught cheating on an
3 examination. So that has been removed.

4 MS. OSTERHAGE: It appears as though we're
5 missing the old (C). So (A) still stands, (B) was
6 scratched and renamed --

7 MR. TANEFF: No. The old (C) is on Page 1.

8 MS. PEARSON: It's because in (C)2 the wording
9 is that the individual proven to have committed a
10 fraud or acts of, they would forfeit their license.
11 We changed that wording. They would not forfeit it,
12 it would be revoked.

13 MR. TANEFF: Well, wait a minute. I think
14 Ms. Osterhage brings up a good point. Line them up
15 like this and maybe -- maybe we are missing --

16 MS. OSTERHAGE: We are missing old (C).

17 MR. TANEFF: Yeah, I see (A), (B), (C), (D),
18 (E), (F), (G) and then Page 2. I don't see (H).

19 MS. BENFER: There are two old (B)s. One at
20 the bottom of the first page and one at the top of
21 the second page. There's actually two old (B)s.

22 MS. OSTERHAGE: Ms. Pearson, maybe they could
23 spend some time --

24 MR. TANEFF: Yeah, why don't we come back --

25 MS. PEARSON: We'll go back to this one.

1 MS. OSTERHAGE: Sorry.

2 MS. PEARSON: It's fine.

3 MR. PENZONE: So that's -- we're going to
4 return to that?

5 MS. PEARSON: We're going to return to that
6 one, yes.

7 MR. TANEFF: So we're going to 4713-11-04 next?

8 MS. PEARSON: 8-08.

9 MS. PEARSON: 8-08. Temporary Special Events
10 Permit.

11 The change will be in (B). Okay. The change
12 will be in (B). That was changed the last time to
13 reflect one hour -- permit lasting for one week. It
14 was originally 48 hours, and this would just take it
15 back to the 48 hours.

16 MS. OSTERHAGE: Mr. Chairman, I'd like to move
17 that we accept 4713-8-08 as submitted, please.

18 MR. HANKS: Second.

19 CHAIRMAN THOMPSON: Second by Mr. Hanks. Any
20 discussion?

21 Roll call, please.

22 MS. FLANERY: Mr. Hanks?

23 MR. HANKS: Yes.

24 MS. FLANERY: Mr. Taneff?

25 MR. TANEFF: Yes.

1 MS. FLANERY: Mr. Penzone?
2 MR. PENZONE: Yes.
3 MS. FLANERY: Ms. Osterhage?
4 MS. OSTERHAGE: Yes.
5 MS. FLANERY: Ms. Benfer?
6 MS. BENFER: Yes.
7 MS. FLANERY: Ms. Sheipline?
8 MS. SHEIPLINE: Yes.
9 MS. FLANERY: Dr. Gupta?
10 DR. GUPTA: Yes.
11 MS. FLANERY: Mr. Thompson?
12 CHAIRMAN THOMPSON: Yes.
13 MS. PEARSON: Okay. 4713-11-04, Permits. The
14 only change in this it just adds an "or" between
15 salons and facilities. All salons and/or facilities
16 shall comply in said salons and/or facilities.
17 MS. OSTERHAGE: Mr. Chairman, I'd like to move
18 that we accept 4713-11-04 revisions as submitted.
19 MR. TANEFF: Second.
20 CHAIRMAN THOMPSON: Any discussion?
21 Roll call, please.
22 MS. FLANERY: Mr. Hanks?
23 MR. HANKS: Yes.
24 MS. FLANERY: Mr. Taneff?
25 MR. TANEFF: Yes.

1 MS. FLANERY: Mr. Penzone?

2 MR. PENZONE: Yes.

3 MS. FLANERY: Ms. Osterhage?

4 MS. OSTERHAGE: Yes.

5 MS. FLANERY: Ms. Benfer?

6 MS. BENFER: Yes.

7 MS. FLANERY: Ms. Sheipline?

8 MS. SHEIPLINE: Yes.

9 MS. FLANERY: Dr. Gupta?

10 DR. GUPTA: Yes.

11 MS. FLANERY: Mr. Thompson?

12 CHAIRMAN THOMPSON: Yes.

13 MS. PEARSON: And last, 4713-13-10 is
14 Demonstrations at Trade Shows and Other Events. It
15 was changed to add "at trade shows." Demonstrations
16 can be provided on a professional model at trade
17 shows or other public events, and this change would
18 take out "other public events" because this was
19 intended for trade shows only. Other public events
20 have a special permit that is required for that.

21 MR. TANEFF: Can I ask a question?

22 MS. PEARSON: Yes.

23 MR. TANEFF: How do you define a professional
24 model verses an unprofessional model?

25 MS. PEARSON: There used to be something in the

1 rule about being a paid model, I believe, although,
2 that wording was taken out during the last revision.

3 MS. OSTERHAGE: Yeah. The scratch is on there.

4 MR. PENZONE: You know, I would have thought
5 anyone on this Board who would know the difference,
6 it would be Mr. Taneff.

7 MS. OSTERHAGE: One would think.

8 MR. HANKS: I have a question about this also.

9 MS. PEARSON: Yes.

10 MR. HANKS: We probably would want to change
11 the title.

12 MS. PEARSON: We actually do not have control
13 of the titles. That's assigned to our sections by a
14 law writer.

15 MS. OSTERHAGE: So just to Member Taneff's
16 point, it's possible at a trade show --

17 MS. PEARSON: Uh-huh.

18 MS. OSTERHAGE: It's possible that someone
19 would --

20 MR. TANEFF: Volunteer.

21 MS. OSTERHAGE: -- have someone service a model
22 who's not a professional?

23 MR. TANEFF: Being paid.

24 MS. PEARSON: This says a member of the public
25 or a professional --

1 MR. PENZONE: That covers it.

2 MS. PEARSON: -- or a model. Some of the
3 larger vendors will bring models with them for, you
4 know, the big hair events or some will set up and
5 pull people from the audience.

6 CHAIRMAN THOMPSON: There's modeling agencies.

7 MS. OSTERHAGE: Right. Could it mean -- And
8 I'm fine with this; but it could just be they could
9 perform services on individuals, and that would --
10 the Governor would like that? The old common sense
11 initiative.

12 I mean, does it matter? Why does it matter if
13 they're a volunteer from the public or a
14 professional model or a semi-professional model?
15 And I don't know that it makes a difference. Do you
16 know what I'm saying?

17 MS. PEARSON: I do.

18 MS. OSTERHAGE: As we keep pigeonholing
19 ourselves onto things that -- you know, five years
20 from now we're going to go, "Why did we do that"?
21 I'm just saying things are just --

22 CHAIRMAN THOMPSON: So could you say services
23 on an individual?

24 MS. OSTERHAGE: Individual or individuals,
25 whatever. Do you think, Ms. Pearson -- I mean, does

1 it matter if we're saying it could be a public
2 person or professional model? Basically, we're
3 saying it could be anybody.

4 MS. PEARSON: Right. If it's public or a
5 model, it can be anybody. So I think individual
6 would be --

7 MR. TANEFF: Better people term is individual.

8 MS. PEARSON: I agree, individual.

9 MS. OSTERHAGE: And I think we've used
10 individual elsewhere in the rules and the law.
11 So --

12 MS. PEARSON: That is correct.

13 CHAIRMAN THOMPSON: Ms. Osterhage, if you're
14 going to make a motion, why don't you state it for
15 the record.

16 MS. OSTERHAGE: Okay. I just wanted to talk
17 about it first.

18 I would like to make a motion that they
19 re-revise, making revision to the submitted draft of
20 4713-13-10, to say a licensed cosmetology
21 professional may perform services on an
22 individual(s).

23 CHAIRMAN THOMPSON: Do we have a second?

24 MR. TANEFF: Second.

25 CHAIRMAN THOMPSON: Second by Mr. Taneff. Any

1 discussion?

2 MR. HANKS: You're leaving --

3 MS. PEARSON: At trade shows.

4 MR. HANKS: -- at trade shows.

5 MS. OSTERHAGE: I'm so sorry, at trade shows.

6 Thank you. Sorry about that.

7 CHAIRMAN THOMPSON: Ms. Pearson, is the motion
8 clear?

9 MS. PEARSON: Yeah.

10 CHAIRMAN THOMPSON: Okay. We have a first and
11 a second. Any discussion?

12 Roll call.

13 MS. FLANERY: Mr. Hanks?

14 MR. HANKS: Yes.

15 MS. FLANERY: Mr. Taneff?

16 MR. TANEFF: Yes.

17 MS. FLANERY: Mr. Penzone?

18 MR. PENZONE: Yes.

19 MS. FLANERY: Ms. Osterhage?

20 MS. OSTERHAGE: Yes.

21 MS. FLANERY: Ms. Benfer?

22 MS. BENFER: Yes.

23 MS. FLANERY: Ms. Sheipline?

24 MS. SHEIPLINE: Yes.

25 MS. FLANERY: Dr. Gupta?

1 DR. GUPTA: Yes.

2 MS. FLANERY: Mr. Thompson?

3 CHAIRMAN THOMPSON: Yes.

4 Okay. Are we going to revisit 4713-7 --

5 MS. PEARSON: 09. We will work on the wording
6 and bring that -- we'll bring that back.

7 MS. OSTERHAGE: Thank you.

8 CHAIRMAN THOMPSON: Next month. Okay.

9 Next order -- next item of business is Board
10 Orders, Settlement Agreements -- to approve
11 Settlement Agreements.

12 MR. TANEFF: Mr. Chairman, I move we adopt the
13 Settlement Agreements 1 through 63.

14 MS. OSTERHAGE: Second.

15 CHAIRMAN THOMPSON: Any discussion?

16 Roll call, please.

17 MS. FLANERY: Mr. Hanks?

18 MR. HANKS: Yes.

19 MS. FLANERY: Mr. Taneff?

20 MR. TANEFF: Yes.

21 MS. FLANERY: Mr. Penzone?

22 MR. PENZONE: Yes.

23 MS. FLANERY: Ms. Osterhage?

24 MS. OSTERHAGE: Yes.

25 MS. FLANERY: Ms. Benfer?

1 MS. BENFER: Yes.

2 MS. FLANERY: Ms. Sheipline?

3 MS. SHEIPLINE: Yes.

4 MS. FLANERY: Dr. Gupta?

5 DR. GUPTA: Yes.

6 MS. FLANERY: Mr. Thompson?

7 CHAIRMAN THOMPSON: Yes.

8 Do we have a motion to enforce Board Orders --
9 Enforce Notice of Violation?

10 MR. TANEFF: Move that we adopt -- I'm sorry.
11 Enforce Notice of Violation 64-107.

12 MS. OSTERHAGE: I have a question, Mr.
13 Chairman.

14 CHAIRMAN THOMPSON: We have to get a second,
15 first.

16 MR. HANKS: Second.

17 CHAIRMAN THOMPSON: Second by Mr. Hanks.
18 Ms. Osterhage?

19 MS. OSTERHAGE: I'm looking at No. 64 and
20 there -- and maybe it's just for clarification.
21 It's blank in that column that describes what was
22 found, and yet there's a proposed find. I'm just
23 curious. There's no other information or I've
24 missed something, which is quite possible.

25 Do you see it's an actual No. 64?

1 MR. TANEFF: What was that?

2 MR. HANKS: It's missing.

3 MS. OSTERHAGE: So I'd like for us to --

4 MR. TANEFF: All right. Then let me modify, if
5 I could, or rescind my initial motion and make a new
6 motion to Enforce Notice of Violation 65 to 107. We
7 can table the Enforcement of Notice of Violation 64
8 until we have a better description.

9 MR. PENZONE: Second.

10 CHAIRMAN THOMPSON: Any discussion?

11 MR. HANKS: You're saying you don't see a 64?

12 MR. TANEFF: We have it, but it's missing the
13 detail.

14 MR. HANKS: Oh.

15 MS. OSTERHAGE: I don't want to vote to enforce
16 something that I feel like --

17 MR. HANKS: I'm with you. Thanks.

18 CHAIRMAN THOMPSON: We have a first and second.
19 Any discussion?

20 Roll call, please.

21 MS. FLANERY: Mr. Hanks?

22 MR. HANKS: Yes.

23 MS. FLANERY: Mr. Taneff?

24 MR. TANEFF: Yes.

25 MS. FLANERY: Mr. Penzone?

1 MR. PENZONE: Yes.

2 MS. FLANERY: Ms. Osterhage?

3 MS. OSTERHAGE: Yes.

4 MS. FLANERY: Ms. Benfer?

5 MS. BENFER: Yes.

6 MS. FLANERY: Ms. Sheipline?

7 MS. SHEIPLINE: Yes.

8 MS. FLANERY: Dr. Gupta?

9 DR. GUPTA: Yes.

10 MS. FLANERY: Mr. Thompson?

11 CHAIRMAN THOMPSON: Yes.

12 We have two Hearing Officer's Reports. Is
13 there any discussion on any either one of these
14 matters or any objections of combining these two
15 together for one vote?

16 MR. TANEFF: I thought that our previous
17 Assistant Attorney General, before Captain
18 McCartney, indicated that it was her recommendation
19 that we vote on these separately.

20 MR. PENZONE: I thought so, too.

21 CHAIRMAN THOMPSON: Well, Counsel and I spoke
22 yesterday about this. Counsel?

23 MR. MCCARTNEY: Correct, sir.

24 MR. PENZONE: We can vote on them together?

25 MR. MCCARTNEY: You could as long as the Board

1 has, you know -- they've reviewed the record, the
2 transcripts, the evidence. Say there's ten cases
3 and all ten cases the Board feels that you should
4 have the same outcome, well, then you could. But if
5 you start deviating from that, I would separate
6 them.

7 MR. PENZONE: Okay. Thank you.

8 CHAIRMAN THOMPSON: So Hearing Officer's?

9 MR. PENZONE: I would move we accept the
10 Hearing Officer's recommendation for both of these.

11 MS. PEARSON: Chairman --

12 CHAIRMAN THOMPSON: We need a motion --

13 MS. PEARSON: Excuse me.

14 MR. THOMPSON: For findings --

15 MS. PEARSON: Chairman Thompson, members of the
16 board, on the report for Dustin McClelland, we
17 recommend that you table this until we look further
18 at the report.

19 CHAIRMAN THOMPSON: Okay. I understand that.

20 MS. OSTERHAGE: So we're tabling. If I, as a
21 member of this Board, have questions, when would be
22 the appropriate time, Counsel, to do that -- to ask
23 questions?

24 MR. MCCARTNEY: Right now would be a perfectly
25 good time.

1 MS. OSTERHAGE: Even though it's been tabled
2 now?

3 MR. MCCARTNEY: Well, the Board would need to
4 vote on that, but this is the opportunity for the
5 Board -- if the Board has any issues with the case,
6 right now is the chance for that to be discussed
7 before a vote is taken.

8 MS. OSTERHAGE: I'm uncertain. We were in
9 receipt of a letter from Mr. McClelland, and as a
10 Board -- and I believe that's part of this record.

11 There were a number of things that I
12 certainly -- I had concern about and felt as though
13 I needed -- I would like more clarification.
14 Specifically -- and I understand that a hearing was
15 held and this is a legal hearing and then we have,
16 basically, an objection that was submitted by this
17 gentleman. As I read through the case itself, there
18 are things that -- there are questions or objections
19 that are being made by this gentleman that I'm
20 wondering whether or not the Board or Counsel has
21 had an opportunity to look, to see, to review these
22 objections, to see if there's any validity
23 whatsoever to any of the statements that are made in
24 this -- in the document he submitted.

25 MS. PEARSON: Member Osterhage, we have

1 received this letter and we did look over it and I
2 would have to go -- part of the reason for the
3 table, I would have to go back and look specifically
4 at some of the individual information.

5 MS. OSTERHAGE: And so if we table, we can have
6 this discussion at our next meeting?

7 MS. PEARSON: Right. It will be presented
8 again at the next meeting.

9 MS. OSTERHAGE: So probably asking today is not
10 a good idea?

11 MR. MCCARTNEY: If the Board has sufficient
12 recollection from the record and the transcripts --
13 maybe it's that the Board objects to the Findings
14 and the Report and Recommendation. Maybe the Board
15 had consideration of the letter; and recalling the
16 evidence from that case, maybe it's clear to the
17 Board that the Board wants to uphold the R and R.
18 It's the Board's discretion.

19 MS. OSTERHAGE: Okay. But tabling is also an
20 option?

21 MR. MCCARTNEY: Correct.

22 MS. OSTERHAGE: Which is -- Okay.

23 MR. PENZONE: But we'll have this to go over
24 next meeting?

25 MS. PEARSON: Correct.

1 MS. OSTERHAGE: Both of these, correct?

2 MS. PEARSON: Just tabling the one.

3 MR. HANKS: Move to table Case No. 2013-573.

4 MR. PENZONE: Second.

5 MS. PEARSON: Suave would be still --

6 MS. OSTERHAGE: Oh, I'm sorry. Yes. Sorry.

7 I'm with you.

8 MR. HANKS: We need to vote on that.

9 MS. OSTERHAGE: Yeah. We have a motion and a
10 second.

11 CHAIRMAN THOMPSON: Do we have a motion for the
12 Findings of Facts?

13 MR. TANEFF: Wait a minute. Wait. Wait. A
14 motion was made to table it. Somebody seconded it,
15 and you closed it for comments and discussion. Now
16 I'm assuming you ask for a roll call.

17 CHAIRMAN THOMPSON: Roll call.

18 MS. FLANERY: Mr. Hanks?

19 MR. HANKS: Yes.

20 MS. FLANERY: Mr. Taneff?

21 MR. TANEFF: Yes.

22 MS. FLANERY: Mr. Penzone?

23 MR. PENZONE: Yes.

24 MS. FLANERY: Ms. Osterhage?

25 MS. OSTERHAGE: Yes.

1 MS. FLANERY: Ms. Benfer?

2 MS. BENFER: Yes.

3 MS. FLANERY: Ms. Sheipline?

4 MS. SHEIPLINE: Yes.

5 MS. FLANERY: Dr. Gupta?

6 DR. GUPTA: Yes.

7 MS. FLANERY: Mr. Thompson?

8 CHAIRMAN THOMPSON: Yes.

9 Okay. We have -- what's the Case No.? Is it

10 20 --

11 MR. TANEFF: 13-66.

12 CHAIRMAN THOMPSON: 2012?

13 MR. TANEFF: No, '13.

14 CHAIRMAN THOMPSON: Or -- I'm sorry. Do we
15 have a motion for Finding of Facts?

16 MR. TANEFF: Now I'm confused. I thought you
17 wanted this done in one shot.

18 CHAIRMAN THOMPSON: No. Because we said --

19 MR. TANEFF: No. No. You separated these two,
20 right?

21 CHAIRMAN THOMPSON: I know we separated the
22 Findings of Facts --

23 MS. OSTERHAGE: We tabled this one.

24 MR. TANEFF: We tabled this one.

25 MS. OSTERHAGE: Right.

1 MR. TANEFF: Then do you want now, in one
2 swoop, to approve, if there's no disagreement, both
3 the Findings of Fact, the Conclusions of Law, and
4 the Hearing Officer's Recommendations?

5 CHAIRMAN THOMPSON: Okay. There was a
6 misunderstanding there.

7 Counsel, can we do all three at one time? The
8 Findings of Facts, Conclusions of Law --

9 MR. MCCARTNEY: It's -- A Report and
10 Recommendation is actually what it is, and if
11 there's multiple cases where the Board approves,
12 let's say, all of the Reports and Recommendations
13 from all those cases, then they can do it in bulk.
14 But because of the McClelland case, you know, there
15 were certain issues with that case, you wouldn't
16 want to just throw it in a batch.

17 So right now the Board has one case left; and
18 so it would be to approve, modify, deny the Report
19 and Recommendation for this last remaining case.

20 MR. TANEFF: Right. But what we typically did
21 within each specific case, we always -- and what
22 your predecessors always recommended that we do a
23 motion and a second on the Findings of Fact on this,
24 have a discussion, roll call. Then we do a motion
25 and a second on any Conclusions of Law, discussion,

1 roll call. Then we do a motion on the Hearing
2 Officer's Recommendation, all within this same
3 case number. I don't care. We always did it by
4 breaking it up.

5 CHAIRMAN THOMPSON: Those three separate, but
6 grouping them all together.

7 MR. TANEFF: I don't think you can do that.

8 CHAIRMAN THOMPSON: That's what I'm trying to
9 figure out.

10 MS. OSTERHAGE: I wouldn't, just because there
11 could be an issue.

12 MR. TANEFF: In other words, the question is:
13 Do we have to go through Case No. 2013-666 for
14 Findings of Fact, Conclusions of Law and Hearing
15 Officer's Recommendation separately, or can we do it
16 all in one swoop?

17 MR. MCCARTNEY: I'd say going forward, after
18 today's meeting, that's an excellent way to do it.

19 MR. TANEFF: All right. Do you need a motion,
20 Mr. Chairman?

21 CHAIRMAN THOMPSON: Yes.

22 MR. TANEFF: I make a motion that on Case No.
23 2013-666 we adopt the Findings of Fact, Conclusions
24 of Law and Hearing Officer's Recommendation.

25 MS. OSTERHAGE: I second.

1 CHAIRMAN THOMPSON: Any discussion?

2 Roll call.

3 MS. FLANERY: Mr. Hanks?

4 MR. HANKS: Yes.

5 MS. FLANERY: Mr. Taneff?

6 MR. TANEFF: Yes.

7 MS. FLANERY: Mr. Penzone?

8 MR. PENZONE: Yes.

9 MS. FLANERY: Ms. Osterhage?

10 MS. OSTERHAGE: Yes.

11 MS. FLANERY: Ms. Benfer?

12 MS. BENFER: Yes.

13 MS. FLANERY: Ms. Sheipline?

14 MS. SHEIPLINE: Yes.

15 MS. FLANERY: Dr. Gupta.

16 DR. GUPTA: Yes.

17 MS. FLANERY: Mr. Thompson?

18 CHAIRMAN THOMPSON: Yes.

19 At this time I think I need a motion for
20 Executive Session for pending litigation.

21 MS. BENFER: I'll make a motion.

22 MR. MCCARTNEY: And the Board would also want
23 to specify who the guests would be. That would be
24 guests Peterson and McCarthy. And in addition, the
25 Board would want to specify that guests, attorneys

1 Reed and Ashrawi, with clients, shall enter upon the
2 request by the Board.

3 CHAIRMAN THOMPSON: We have a motion?

4 MS. BENFER: Everything that he just said, I
5 make the motion. I'm going to ask for your help in
6 making that motion.

7 MS. PEARSON: It's coming down.

8 MS. BENFER: Okay. Great. Thanks.

9 I'd like to make a motion to move to accept the
10 Executive Session for the purpose of pending court
11 action with guests Peterson and McCarthy, then
12 guests Attorneys Reed and Ashrawi, A-s-h-r-a-w-i,
13 with clients to enter when requested by the Board.

14 MR. PENZONE: Second.

15 CHAIRMAN THOMPSON: Roll call, please.

16 MS. FLANERY: Mr. Hanks?

17 MR. HANKS: I'm going to abstain and excuse
18 myself. Thank you.

19 MS. FLANERY: Mr. Taneff?

20 MR. TANEFF: Yes.

21 MS. FLANERY: Mr. Penzone?

22 MR. PENZONE: Yes.

23 MS. FLANERY: Ms. Osterhage?

24 MS. OSTERHAGE: Yes.

25 MS. FLANERY: Ms. Benfer?

1 MS. BENFER: Yes.

2 MS. FLANERY: Ms. Sheipline?

3 MS. SHEIPLINE: Yes.

4 MS. FLANERY: Dr. Gupta?

5 DR. GUPTA: Yes.

6 MS. FLANERY: Mr. Thompson?

7 CHAIRMAN THOMPSON: Yes.

8 Okay. At this time the Board will move into
9 Executive Session.

10 (Off the record)

11 CHAIRMAN THOMPSON: For the minutes, it's 2:55;
12 and we're back in Open Session.

13 MR. REED: Mr. Chairman, my name is Frank Reed.
14 Mr. Chairman, members of the board, I am on behalf
15 of the law firm Frost, Brown and Todd. We represent
16 Crystal Nails, which is a nail salon in Geauga
17 County. The owners are here with me today, Ryan and
18 Caprina Truong, and my co-counsel, Mr. Ashrawi. Mr.
19 Ashrawi used to be an Assistant Attorney General in
20 the state of Ohio and is pleased to represent
21 Crystal Nails.

22 At this time I'd like to ask Caprina Truong to
23 come and address the Board.

24 MS. TRUONG: Hi. My name is Caprina Truong.
25 I'm 33 years old, and I'm proud to be a naturalized

1 citizen of the United States. I was born in Ho Chi
2 Minh City, Vietnam; and I moved to the United States
3 when I was three years old. I first came to New
4 Jersey, eventually moved to Cleveland, Ohio, where I
5 met my husband, Ryan; and we were married in 2005.

6 I originally obtained a nail technician license
7 from the Commonwealth of Massachusetts in 2004.
8 When I moved to Ohio, I took and passed the nail
9 exam here; and I transferred my license in 2005 to
10 Ohio. I have been working at Crystal Nails since
11 2006; and I, myself, have always been compliant with
12 the Board's laws and rules.

13 Nails are my passion. My husband and I are
14 dedicated and hard-working individuals that want the
15 best for our business and most of all for our four
16 dedicated employees.

17 I am here to promise you that we have corrected
18 the four issues raised by the Board's Order, and we
19 are here today to assure you we will be fully
20 compliant with the Board's laws and rules from here
21 on out. I understand that the Board enforces rules,
22 but the proposed 30-day suspension would kill us.
23 It would ruin us and send us into bankruptcy. I
24 hope you will find it in your heart to grant us the
25 relief we seek.

1 Thank you.

2 MR. REED: At this time, members of the board,
3 I'd like to ask the owner of Crystal Nails and
4 Caprina's husband to address the Board.

5 MR. TRUONG: My name is Ryan Truong, and I am
6 the owner of Crystal Nails. I, too, was born in
7 South Vietnam and came to the U.S. in 1992 with my
8 family. We settled in Northeast Ohio. I attended
9 John Marshall High School, and I have called
10 Cleveland my home ever since.

11 I obtained my nail technician license in 2003
12 and have worked as an employee in four different
13 salons. I have a deep passion for nails and have
14 always dreamed of moving to America to open up my
15 own salon. In 2006 I opened Crystal Nails in
16 Bainbridge, Ohio.

17 We are a small business. We have four
18 employees that work for me. They are independent
19 contractors, and each of them is paid on commission.
20 Just like my wife and me, these are hard-working
21 individuals who have a passion for doing nails and
22 servicing our customers. We generally handle 25 to
23 30 customers per day.

24 I acknowledge that we made mistakes in the
25 past. I alone accept full responsibility for these

1 mistakes in the past, but we are good people that
2 love this business. Most importantly, we have
3 learned from our mistakes. We have corrected all
4 four violations in the Board's Order. We will be
5 sure to be in compliance with this Board's laws and
6 rules.

7 As a small business, closing our doors for 30
8 days would kill us. We will be forced to file for
9 bankruptcy. I will feel bad for myself and for my
10 wife, but I will feel even worse for the four
11 employees that work for me. They are an important
12 part of our business and, you know, will be left
13 jobless if we close for 30 days.

14 Today I stand before you to ask for your mercy.
15 Each of you have been appointed by the Governor to
16 serve on The Ohio State Board of Cosmetology. I
17 know each of you take your duty very seriously. The
18 Board's job is to protect the public and to be fair
19 to those of us who operate in this business. As I
20 said earlier, Crystal Nails will be in full
21 compliance with all laws and rules from here on. I
22 simply ask you to reconsider your order to suspend
23 us for 30 days.

24 Thank you.

25 MR. REED: I'd be happy to answer any questions

1 from the Board. We have talked with your very
2 capable Assistant Attorney General.

3 We thank each of you for your service to this
4 Board. I myself had service under two governors and
5 13 years in State Government, so I know you don't do
6 it for the money. You do it because of the public
7 passion, but I will tell you in this case Crystal
8 Nails asks for this Board's understanding because
9 the crime doesn't fit the punishment. So we thank
10 you for the Board's time today, and we'd be happy to
11 answer any questions.

12 MR. MCCARTNEY: Does the Board have any
13 questions of Mr. Reed?

14 MR. PENZONE: No, I don't.

15 MR. REED: Thank you very much.

16 CHAIRMAN THOMPSON: Thank you.

17 MR. TANEFF: Do you need us to make any kind of
18 other --

19 MR. MCCARTNEY: It's up to the Board. If the
20 Board would like to ask Mr. Reed what this is that
21 was presented, that way it could be entered into
22 evidence.

23 MR. TANEFF: Mr. Reed, would you share with us,
24 please.

1 served, or if some day the Court or perhaps this
2 Board decides that there's some other penalty that
3 would be appropriate in these circumstances. That's
4 what Tab C is about, and that was filed here before
5 the State Board of Cosmetology. An exact copy of
6 that was also filed with the Franklin County Common
7 Pleas Court downtown; that's Tab D.

8 And then for the Board's benefit, I've given
9 you a copy of the personal statement Caprina just
10 read to you; that's Tab E.

11 Tab F is the personal statement from Ryan
12 Truong.

13 Then, finally, Tab G is the original Notice of
14 Appeal. And just to go for a second to the merits
15 of this, if there's four violations, one is having a
16 dog in a salon. From the day of the inspection, the
17 inspector said, "hey, we've seen that you have a
18 dog." It's actually a little white dog that's used
19 for therapy, trying to keep people who are getting a
20 nail or pedicure sort of calm in a way that a dog --
21 it's got papers if the Board wanted to see them.

22 The second violation is there were two
23 employees that didn't have their independent
24 contractor's license, and then the third and the
25 fourth had to do with sanitary conditions.

1 So if you look at the Exhibits to Tabs C and D,
2 you see pictures that show they've abated the
3 violations on the sanitary conditions. They've got
4 independent contractor's licenses. One actually
5 pre-dated the Board's Orders. So in other words, if
6 the Board's Order was issued January 28th, they got
7 their independent license back in November, 2013.

8 But most importantly on the merits of this, the
9 Board, in its wisdom, decided to rescind the rule
10 that prohibits dogs in a nail salon. So at the time
11 that Board Order was issued, there was no law or
12 Ohio Administrative Code Rule that prohibited dogs.

13 Again, we're not to talk about the legalistics,
14 although Mr. Asrawi and I are both lawyers and we
15 know there's a couple members of the Board that are
16 lawyers. What we're really talking about here is
17 fairness; and this Board has the ability, in our
18 view, to enter into something that is more fair than
19 what the Truongs currently face.

20 Thank you.

21 Mr. Taneff?

22 MR. TANEFF: Mr. Reed, I'm assuming that
23 Crystal Nails is still operating?

24 MR. REED: That's right, Your Honor. Under our
25 advice, we said as long as you have a Motion to Stay

1 that's been filed with the Court, we think there's
2 an argument you can still operate, but this --
3 Crystal Nails throws itself on the mercy of this
4 Board. This is our last and best hope. If this
5 Board says a 30-day suspension is what you have to
6 live with, that's what they'll live with. If this
7 Board says, well, we think that's a little harsh and
8 we appreciate that you are making the time and the
9 effort to come from Geauga County today, we think
10 this is the appropriate penalty, we can take that
11 too.

12 MR. TANEFF: Okay. I have no further
13 questions.

14 CHAIRMAN THOMPSON: Any further questions?

15 MR. PENZONE: Nope.

16 MR. REED: Let me leave with you one story.
17 When I worked in the 116th General Assembly, I
18 worked for a State Senator named Eugene Watts, who
19 fought for our country, much like the Captain here.
20 And he went to a village in South Vietnam, and there
21 was a boy that said -- he had a bird in his hand.
22 He covered it up; and he went around to different
23 people in the village, and he said, "Is the bird
24 alive or dead"? And if the person said the bird was
25 alive, he would crush it cruelly in his hands. And

1 if the bird was alive, they said -- or if they said
2 the bird was dead, he would open his hands and he
3 would let the bird go free.

4 Well, he went to the wise villager at the end
5 of the village; and the wise man from the village
6 said, "Little boy, that bird is in your hands."

7 And so members of the Board, today this case is
8 in your hands when we ask for your mercy.

9 Thank you.

10 CHAIRMAN THOMPSON: Any further discussion?

11 MS. OSTERHAGE: Nope.

12 CHAIRMAN THOMPSON: Do we have motion for
13 adjournment?

14 MR. TANEFF: Motion move to adjourn.

15 MS. OSTERHAGE: Second.

16 CHAIRMAN THOMPSON: Roll call, please.

17 MS. FLANERY: Mr. Hanks?

18 MR. HANKS: Yes.

19 MS. FLANERY: Mr. Taneff?

20 MR. TANEFF: Yes.

21 MS. FLANERY: Mr. Penzone?

22 MR. PENZONE: Yes.

23 MS. FLANERY: Ms. Osterhage?

24 MS. OSTERHAGE: Yes.

25 MS. FLANERY: Mr. Benfer?

1 MS. BENFER: Yes.

2 MS. FLANERY: Ms. Sheipline?

3 MS. SHEIPLINE: Yes.

4 MS. FLANERY: Dr. Gupta?

5 DR. GUPTA: Yes.

6 MS. FLANERY: Mr. Thompson?

7 CHAIRMAN THOMPSON: Yes.

8

9 And, thereupon, the hearing was concluded at

10 3:07 o'clock p.m.

11 - - -

12

13

14

15

16

17

18

19

20

21

22

23

24

25

1
2
3
4
5
6
7
8
9
10
11
12
13
14
15
16
17
18
19
20
21
22
23
24
25

C-E-R-T-I-F-I-C-A-T-E

I do hereby certify that the foregoing is a true, correct and complete written transcript of the proceedings in this matter, taken by me on the day of _____, _____ and transcribed from my stenographic notes.

Jillian Vogel
Professional Reporter
and Notary Public in and for
the State of Ohio

My commission expires: 2-13-16.

<u>WORD INDEX</u>	1st 8:5		48 14:10, 20 52:14, 15	ability 19:21 27:19 33:18 79:17
< \$ >	< 2 >	< 3 >	< 5 >	able 7:24
\$1,000	2 51:8, 18	3:07 82:10	5,298	9:14
22:1	2:55 72:11	30 2:3	29:18	18:9, 13
\$1.50 21:9	20 23:15	20:12		33:24
\$18.95	24:6	74:23		34:1
22:18	67:10	75:7, 13,		35:14
\$300 23:8	2003 74:11	23	< 6 >	39:8, 9, 12
\$400 23:9	2004 73:7	30-day	6 31:17	Absolutely
\$90 21:5	2005 73:5,	73:22	60 42:4, 7	36:24
\$95 21:5,	9	77:12, 24,	600 18:5,	41:1
6, 7 25:19	2006	25 80:5	7	absorbed
< 0 >	73:11	31st 77:10	614 1:24,	12:19
09 59:5	74:15	3242 1:23	25	13:22
< 1 >	2011 29:19	326-0177		abstain
1 3:4	2012	1:24	614-752-4332	71:17
35:10	24:15	326-0214	2:4	abundance
50:17, 21,	67:12	1:25	63 59:13	77:18
22 51:7	2013	33 72:25	64 60:19,	Academy
59:13	29:13, 19	398 22:12	25 61:7,	8:24
77:1	79:7	< 4 >	11	accept
1:02 4:2	2013-573	40 23:15	64-107	5:11
1:04 1:10	66:3	410 10:21	60:11	47:3
1:45 10:22	2013-666	43123 1:12	65 61:6	52:17
10 10:4	69:13, 23	43125 2:4	< 7 >	53:18
101st 9:14	2014 1:10	43220 1:24	7 6:7	63:9
107 61:6	4:1, 7	450 22:8	31:17	71:9
11 1:10	10:4	4713-11-04	70 42:5	74:25
4:1	2015 17:1	52:7	77 3:4, 4	acceptance
116th	30:21	53:13, 18	< 8 >	5:10
80:17	31:12	4713-1-14	8 5:22	access
11th 4:6	2017	45:13, 23	8-08 52:8,	39:12, 19
12 29:15	30:21	4713-13-10	9	41:7
13 67:13	31:12	45:3	866-742-8015	accidents
76:5	21 6:5	54:13	2:5	23:24
13-66	2-13-16	57:20	8th 10:4	account
67:11	83:15	4713-19-14		19:13
15 20:13	21st 39:6	35:10	< A >	accumulated
150 23:14	23 5:18,	4713-7	abated	16:6
15-30	19, 21	59:4	79:2	acknowledge
27:16	24 6:4	4713-7-02	Abby	74:24
17th 8:11	14:10, 20	46:20	10:25	acrylic
19 37:18	25 74:22	47:3	11:1, 2, 3,	20:5
38:20	250 22:8	4713-7-09	3 44:16,	action
1929 1:12	26th 2:3	48:16	18	8:2, 6
1992 74:7	28 7:21	4713-8-08		
	77:9	52:17		
	28th 79:6			

71:11	Administrati	42:16	amounts	19:11
acts 51:10	ve 2:14	57:8	8:3	28:6
actual	8:2, 6	agreed	amplificatio	apply
5:19, 21	44:20	37:15	n 16:24	18:18
10:7	79:12	agreeing	Anagen	19:15
22:25	administrato	43:8	19:13	appointed
33:5, 10	rs 8:13	Agreements	analysis	75:15
34:1	ADMITTED	59:10, 11,	40:6	appreciate
35:5	3:3	13	anatomy	19:8 80:8
60:25	adopt	ahead 19:6	17:25	appropriate
add 30:17	48:6	ailment	ANDERSON	63:22
31:8	59:12	24:2	1:23	78:3
32:5	60:10	Airborne	answer	80:10
35:22	69:23	9:14	75:25	approval
36:8, 10	advanced	Airbrush	76:11	36:6
54:15	18:21	10:25	answering	approve
added	advantage	alert	40:18	36:14
29:1	39:1, 4	45:16	anxious	59:10
50:19	40:15, 18,	align	20:23	68:2, 18
adding	24	31:19	anybody	approved
50:18		aligns	9:20	33:21
addition	advantageous	31:15	15:2, 21	approves
70:24	41:21	alive	57:3, 5	68:11
address	advantages	80:24, 25	anybody's	approximate
42:11, 19	39:22	81:1	25:18	29:24
72:23	advent	Allegiance	anyway	approximatel
74:4	27:5, 7	5:6, 7	19:17	y 23:18
adds 53:14	adverse	allergic	30:9	April
adhere	24:7	26:5, 7	40:11	8:21 10:4
12:10	advertising	allow	Appeal	area 8:22
adhes	22:7	23:2	77:14, 16,	13:13
20:21	advice	33:15	19, 20	argument
adhesive	79:25	35:19	78:14	80:2
14:16	advocating	37:8, 16	APPEARANCES	arrange
16:15	17:4	allowed	2:1	30:6
19:22, 24	afforded	33:5	appearing	article
21:12	33:17	allowing	4:9	24:23
adhesives	AFTERNOON	18:3	appears	Articles
16:9	4:1, 13	21:12	29:4 51:4	24:11
adjourn	7:7 11:6	37:14	Applicants	artists
81:14	22:3	alter	46:21	17:2, 5
adjournment	agencies	32:17	application	Ashrawi
81:13	56:6	amend 5:25	15:19	2:18
	agenda	Amended	20:8	71:1, 12
administered	10:24	77:13, 18	49:8	72:18, 19
30:18	27:2 45:9	America	50:13	A-s-h-r-a-w-
31:10	agree	5:6 24:7	applied	i 71:12
administerin	38:1	74:14	8:16	asked
g 41:19	41:17, 23	amount	13:2	48:19
		21:9	14:22	

bottom	29:9	career	22 34:2	20 54:12
5:14, 18	44:4, 19	8:8, 11	35:22	56:6, 22
15:13	59:9	cares	37:14, 17	57:13, 23,
18:19	73:15	18:16	43:4	25 58:7,
51:20	74:17	case 64:5,	certificatio	10 59:3,
bottoms	75:2, 7,	17 65:16	ns 29:19,	8, 12, 15
18:21	12, 19	66:3	20, 22, 24	60:7, 13,
Bowman	buy 22:13	67:9	certified	14, 17
5:15		68:14, 15,	29:17	61:10, 18
11:1, 2, 3	< C >	17, 19, 21	42:9	62:11, 21
44:17, 18	call 4:14,	69:3, 13,	certify	63:8, 11,
box 21:1	16 6:13	22 76:7	83:6	12, 15, 19
boy 80:21	21:22	81:7	Chairman	66:11, 17
81:6	22:13	cases	1:8 2:10	67:8, 12,
branching	43:12	23:18	4:8, 13	14, 18, 21
24:1	46:3	63:2, 3	5:4, 13,	68:5
Bravo	47:7	68:11, 13	21, 23	69:5, 8,
50:22	52:21	catagen	6:1, 2, 10,	20, 21
break	53:21	19:13	13 7:4, 7	70:1, 18
19:24	58:12	Category	9:17	71:3, 15
breakdown	59:16	23:25	10:11, 16,	72:7, 11,
8:9, 14	61:20	caught	19, 23	13, 14
breaking	66:16, 17	51:2	11:2, 7	76:16
69:4	68:24	cause 4:7	15:4	77:5
breath	69:1	28:10	18:18	80:14
18:8	70:2	causes	19:9	81:10, 12,
bring	71:15	24:2	21:15, 21	16 82:7
14:2	81:16	caution	22:9	challenging
19:5	called	77:18	25:25	19:2
56:3	16:11	century	26:2, 14	chance
59:6, 6	74:9	30:15	27:3, 24	5:9
bringing	calm 78:20	39:6	28:14, 16	26:25
30:14	cancer	certain	29:3, 8,	64:6
brings	16:21	68:15	11 30:1,	change
51:14	candidates	certainly	24 31:2	5:12
Broad 2:3	7:19, 21	64:12	32:3, 4	30:22
brought	capable	C-E-R-T-I-F-	33:3	31:13
15:1	76:2	I-C-A-T-E	38:13	36:10, 10
brow 27:17	Caprina	83:4	39:5	37:19, 25
Brown	72:18, 22,	certificates	41:16	38:11
10:25	24 78:9	35:2	42:21	45:15, 17,
11:1, 3	Caprina's	certificatio	43:10	20 46:22
42:25	74:4	n 17:22	44:2, 3, 9,	48:19, 20
72:15	Captain	22:6, 23	12, 15, 18,	49:3, 20
bulk 68:13	9:8, 9	28:15	22 46:1,	50:17
burdensome	62:17	29:10, 13,	19 47:5,	52:11, 11
42:1	80:19	15 30:7,	23, 24	53:14
business	carcinogen	17 31:9,	48:11	54:17
10:24	16:19	9 33:11,	52:16, 19	55:10
28:14	care 69:3		53:12, 17,	

changed 51:11 52:12 54:15	civil 77:22 Clara 2:12 clarificatio n 32:7 39:16 50:16 60:20 64:13 clarify 32:12 clean 20:7 cleansing 14:12, 23, 24 clear 58:8 65:16 Cleveland 73:4 74:10 client 12:16 14:8 19:22 27:8, 19 clients 14:2 22:5 24:25 27:15, 21 71:1, 13 77:10 clinic 22:16, 20 close 75:13 closed 27:21 66:15 closer 20:11 closing 75:7 co-counsel 72:18 Code 28:23 29:1	44:20 79:12 colleagues 28:2 collect 26:3 34:17 39:8 color 27:12 Columbus 1:24 2:4 column 60:21 comb 26:16 combining 62:14 come 7:21 11:15 14:9, 9, 20 15:21 21:24 22:2 23:19 24:25 27:14, 16 30:10 51:24 72:23 80:9 comes 22:3, 13 33:10 coming 12:21 14:18 24:9 49:21 71:7 comments 66:15 commission 74:19 83:15 committed 51:9 committee 6:4, 8 9:23, 24	10:13 48:19 common 56:10 78:6 Commonwealth 73:7 Communicatio n 46:21 community 6:5 companies 21:22, 24 22:12 comparing 21:4 comparison 19:19 23:23 competency 18:13 complete 83:7 completely 51:1 compliance 8:18 75:5, 21 compliant 73:11, 20 comply 53:16 computer 30:12 32:9, 21, 23, 24 34:13 39:13, 18 computers 39:2 concern 11:24 12:7 64:12 concerns 10:1 26:4 concluded 82:9	conclusion 29:6 Conclusions 68:3, 8, 25 69:14, 23 conditions 78:25 79:3 conferenced 43:1 confused 67:16 conjunctivit is 13:19 23:18 consideratio n 65:15 consultation 14:11, 19 continue 7:24 14:18 continuing 33:20 36:2 contract 39:12 contractors 74:19 contractor's 49:11 78:24 79:4 control 55:12 conversations s 40:2 copy 77:7 78:5, 9 correct 26:16, 17 34:15, 17, 21 36:19 42:5 57:12 62:23
---	--	--	---	--

65:21, 25	covered	Cyanoacrylat	dedication	19:12
66:1 83:7	38:12, 13	e 16:16	18:12	20:15, 20
corrected	80:22	cycle	deep 74:13	22:24
73:17	covers	19:15	define	24:5
75:3	56:1	< D >	54:23	25:13
correctly	create	daily	definitely	36:5
12:24	20:1	14:13	13:18	38:18
16:16	41:22	dancing	18:21	39:2
cosmetologis	crime 76:9	24:19	24:4	74:12
t 21:19	cruelly	dangerous	degree 8:3	80:22
22:15	80:25	15:9	demand	direction
COSMETOLOGY	crush	dangers	27:6	37:11
1:1, 11	80:25	24:11	demonstratin	41:9
2:7 3:4	Crystal	data 39:8,	g 11:18	42:17
4:14 9:1	2:18, 18	12 40:4, 8	12:25	Director
25:12	3:4	dated 77:9	23:1	2:10 7:6
28:21	72:16, 21	dates 42:3	Demonstratio	10:17
40:9	73:10	day 4:6	ns 45:3	44:7
57:20	74:3, 6,	18:14	54:14, 15	Director's
75:16	15 75:20	21:16	deny 68:18	7:5
78:5	76:7	26:19	depending	disagree
cost 21:4	77:11	27:22	19:11	48:7
22:16	79:23	74:23	depends	disagreement
counsel	80:3	77:8	19:21	68:2
4:9 44:7	cumbersome	78:1, 16	Describe	discretion
62:21, 22	48:8	83:9	49:18	65:18
63:22	curiosity	days 75:8,	describes	discuss
64:20	27:4	13, 23	60:21	11:17
68:7	curious	dead	description	discussed
Counselor	60:23	24:21	61:8	64:6
9:11	current	80:24	detail	discussion
country	30:15	81:2	61:13	26:1, 21
80:19	currently	Death	detailed	28:15
County	31:21	24:13, 14	18:11	30:1
72:17	32:25	deaths	determine	31:3
77:17	33:1, 4	24:6	39:9	37:13
78:6 80:9	34:9	Debra	deviating	46:2
couple	39:3	2:17	63:5	47:6
37:12	79:19	11:12	difference	52:20
79:15	curriculum	decided	32:13	53:20
course	9:24, 24	79:9	33:24	58:1, 11
29:16, 16	10:7, 9	decides	55:5	59:15
courses	18:6	78:2	56:15	61:10, 19
29:18	customers	deciding	different	62:13
Court	74:22, 23	18:14	12:7	65:6
1:16	cut 21:14	decision	14:14	66:15
71:10	Cuyahoga	26:24	15:1, 7	68:24, 25
77:23, 24	8:22	dedicated	16:9	70:1
78:1, 7	CVS 17:16	73:14, 16	17:8	81:10
80:1			18:1	

discussions 43:10	46:2, 16, 17 47:20,	18:22 33:20	76:21 ER 16:4	excellent 69:18
disease 23:23	21 53:9, 10 54:9,	36:2 45:14, 23	erring 21:3	Excuse 63:13
distributed 35:2	10 58:25 59:1	effect 30:20	especially 12:17, 18	71:17 Executive
doctors 12:22	60:4, 5 62:8, 9	31:11 effected	13:21 20:24	2:10 70:20
document 50:23	67:5, 6 70:15, 16	7:20 effective	21:3 established	71:10 72:9
64:24 documentatio	72:4, 5 82:4, 5	39:10 effort	36:11 Eugene	Exhibit 3:4 77:1
n 24:22	draft 37:7	13:5 80:9 Either	80:18 Events	EXHIBITS 3:3 79:1
50:20 dog 78:16,	57:19 dreamed	40:22 42:8	45:4 52:9	existing 37:1
18, 18, 20 dogs	74:14 dries	62:13 elephant	54:14, 17, 18, 19	exists 35:8
79:10, 12 doing	16:17 drop	42:17 eligible	56:4 eventually	expect 20:6
13:25 15:19	15:21 26:20	50:6 emailed	73:4 everybody	expectations 23:6
16:2 17:21	dropped 24:20	7:14 embalmed	28:20 evidence	experienced 31:16
20:10 21:18	26:14 dropping	12:16 employee	63:2 65:16	expire 7:25
22:9 30:13	26:16 Due 10:1	74:12 employees	76:22 exact 78:5	expires 8:1 83:15
31:24 32:20, 24	24:7 Dustin	73:16 74:18	exactly 38:25	explained 49:8
33:16 34:14	63:16 duty 75:17	75:11 78:23	exam 30:7, 12 73:9	50:13 exposes
39:17 41:14	DVD 22:14 dying 25:4	enforce 60:8, 9, 11 61:6,	Examination 46:21 47:1	19:22 extended
74:21 doors 75:7	< E > earlier	15 Enforcement	48:24 49:5, 5, 22, 24	17:15 extension
downtown 10:22	23:22 75:20	61:7 enforces	50:6 51:3 examinations	28:18 extensioning
78:7 Dr 2:13	easier 40:4	73:21 enhancements	48:22 49:2	11:21 Extensions
5:2, 3 7:1, 2	easiest 13:17	14:15 enormous	example 13:1 35:1	11:4, 16 16:13
24:24 25:2, 6,	easily 13:19, 22	39:9 enter	31:19 examples	17:3, 6, 22 18:4
21 27:1, 4 28:1, 5,	East 2:3 education	71:1, 13 79:18	46:23 exams	20:4, 15 21:8
9 38:15, 25 40:18	11:25 13:8	entered	46:23 exams	22:19, 22, 25 23:7
43:25 44:1 45:25	17:19			

24:17	fact	75:9, 10	43:11	67:1, 3, 5,
28:20	11:25	feels 63:3	51:20	7 70:3, 5,
extremely	12:5	felt 64:12	57:17	7, 9, 11,
14:20	17:6	field	58:10	13, 15, 17
eye 12:20	41:25	17:19	60:15	71:16, 19,
13:1, 4,	68:3, 23	figure	61:18	21, 23, 25
13, 15, 17	69:14, 23	69:9	73:3	72:2, 4, 6
15:23	factor	file 75:8	fit 76:9	81:17, 19,
16:3	12:15	77:16, 23	five	21, 23, 25
19:23, 25	Facts	filed	16:20	82:2, 4, 6
23:11, 15,	66:12	77:18	23:13	flare
19 24:25	67:15, 22	78:4, 6	56:19	23:14
26:5, 8	68:8	80:1	five-year	Floor 2:3
27:12	fail 7:22	fills	8:1	11:14
Eyelash	41:6, 8	19:20	Flanery	22:17
11:4, 16	failed	20:12	2:14	flow 36:4,
16:12	7:19	final 37:6	4:16, 17,	11 37:23
17:3, 6	failure	finalizing	19, 21, 23,	focus 40:1
18:4	7:18	29:5	25 5:2	folks
20:3	fair	finally	6:14, 16,	12:11
28:17	75:18	78:13	18, 20, 22,	17:11
eyelashes	79:18	find 13:8	24 7:1, 3	27:14
19:7	fairly	18:7	43:13, 15,	follow
28:11	28:7	23:21	17, 19, 21,	36:2
eyelid	fairness	28:1	23, 25	77:19
16:6	79:17	29:12	44:2	following
eyes	fall	60:22	46:4, 6, 8,	4:10
12:16	19:17	73:24	10, 12, 14,	forced
16:3	36:1	finding	16, 18	75:8
19:25	Falls 8:22	42:1	47:8, 10,	foregoing
27:10, 20	family	67:15	12, 14, 16,	83:6
eyesight	74:8	findings	18, 20, 22	foremost
12:23	far 10:7	63:14	52:22, 24	12:6
14:3	16:14	65:13	53:1, 3, 5,	forfeit
< F >	fast-acting	66:12	7, 9, 11,	51:10, 11
face	12:9	67:22	22, 24	forfeiting
14:24	favor 43:3	68:3, 8,	54:1, 3, 5,	51:1
15:15	FAX 1:25	23 69:14,	7, 9, 11	formaldehyde
27:18	fear 41:15	23	58:13, 15,	12:18
79:19	February	fine 8:2,	17, 19, 21,	16:18
facilities	5:9 7:21	3 52:2	23, 25	forth 4:10
7:10, 13	8:4	56:8	59:2, 17,	forthcoming
42:1	feel 9:20	fined 42:9	19, 21, 23,	29:7
53:15, 15,	17:14	firm 72:15	25 60:2,	forward
16	23:5	first	4, 6	36:25
facility	28:20	6:12 8:8,	61:21, 23,	38:7
31:25	30:5	9, 20	25 62:2,	39:1
33:9	34:7, 7	10:24	4, 6, 8, 10	69:17
	61:16	12:6	66:18, 20,	
		31:7	22, 24	

fought	12:17	42:12	44:25	Government
80:19	fun 18:15	78:19	48:1, 9	76:5
found	funky	give 6:3	51:25	Governor
12:19	19:18	11:19, 21	56:20	56:10
24:9, 21	further	18:16	65:2, 3,	75:15
60:22	63:17	22:1, 5, 6	23 69:13	governors
four	80:12, 14	25:19	78:14	76:4
19:10	81:10	28:23	81:3	grade
29:21	FX 2:5	given	goal 10:9	17:7
73:15, 18	FYI 26:8	23:24	goes	21:12
74:12, 17	< G >	78:8	16:15	35:1
75:4, 10	Gateway	giver 41:4	18:17	grading
77:11	1:12	gives 8:2	24:1	34:20
78:15	gather	39:19	going	grant
four-hour	26:25	giving	8:22 9:1	73:24
33:10	Geauga	8:5	10:3, 6	Great
fourth	72:16	38:17	11:21	9:16
78:25	80:9	40:20	14:17, 18	25:24
four-year	geek 39:8	glaucoma	17:14	71:8
29:23	gel 20:5	28:9	19:18	Group
Frank	General	glue 12:8,	26:9, 23	2:17, 17
2:18	9:5, 7	9, 13, 14,	27:8	11:9
72:13	12:3	19 14:15	29:12	41:20
Franklin	18:9	15:22	30:3	grouping
77:17	22:21	16:2, 5,	32:16	69:6
78:6	23:5	10, 12	34:7, 11	Grove 1:12
fraud	28:24	17:7, 9, 9	37:8	grow
51:10	62:17	19:24	38:4, 8	19:18
free 9:21	72:19	20:25	39:1, 1,	28:7
81:3	76:2	21:8, 9	18 41:20	grown
friends	80:17	22:24	42:18	11:23
25:22	generally	23:20	44:6	growth
front	74:22	24:7, 13,	52:3, 5, 7	19:12, 15
25:11	General's	14, 14, 25	56:20	Guard 9:12
35:12	2:3	25:20	57:14	guess
Frost	generate	go 8:13,	59:4	13:3
72:15	41:22	16 10:6	69:17	30:15
full	generated	13:7, 12,	71:5, 17	guests
14:11	38:18, 19	15 15:13	Good 4:13	70:23, 24,
17:24	gentleman	17:16	7:7 11:6	25 71:11,
20:11	64:17, 19	18:6, 23	17:14, 14	12
22:17	Georgie	19:6	23:5	Gupta
23:16	8:21	21:1, 1,	25:3, 25	2:13 5:2,
42:14	getting	23 22:11,	26:24	3 7:1, 2
74:25	14:18	12 23:5	36:23	24:24
75:20	15:22	27:2	38:6	25:2, 6,
fully	18:8, 9	30:3, 20	51:14	21 27:1,
73:19	21:10	31:11, 18	63:25	4 28:1, 5,
Fumes		33:6, 9,	65:10	9 38:15,
		11, 15	75:1	25 43:25

44:1	hands	hard 6:7	Hilliard	< I >
45:25	80:25	23:21	9:2	ID 34:3
46:2, 16,	81:2, 6, 8			idea
17 47:20,	Hanks	hard-working	historically	12:10
21 53:9,	2:12	73:14	38:5	13:9
10 54:9,	4:17, 18	74:20	history	21:10
10 58:25	5:11, 14,	harm	11:22	24:18
59:1	18, 24	12:20	Ho 73:1	65:10
60:4, 5	6:14, 15	14:1	hold	identificati
62:8, 9	25:19	16:23	49:10, 14	on 36:4
67:5, 6	30:2, 25	harsh 80:7	77:24	77:2
70:15, 16	31:6, 8,	hear 23:10	holiday	immensely
72:4, 5	23 32:1,	heard	23:13	11:23
82:4, 5	5, 8, 12,	10:17	home 30:7	implemented
Gupta's	25 37:3,	20:24	31:22	8:5
40:18	5 38:10	24:5, 10	32:14	implements
guys 38:6	39:7, 16,	77:14	33:8, 25	15:8
48:7	21, 24	hearing	34:1	important
< H >	40:11, 17,	4:7	41:11	14:8, 20
haberdashed	22 41:1,	20:24	74:10	15:10
13:3	6 43:13,	44:4, 11	honor	75:11
habits	14 45:6,	62:12	9:14	importantly
14:13	9, 12	63:8, 10	79:24	75:2 79:8
Hair 8:24	46:4, 5	64:14, 15	hope	impressed
16:12	47:8, 9	68:4	73:24	25:9
19:12, 16,	52:18, 19,	69:1, 14,	80:4	improper
17 21:9	22, 23	24 82:9	hour	12:13
27:17	53:22, 23	heart	17:22	inadvertentl
28:7 56:4	55:8, 10	23:23	20:10, 13	y 28:10
	58:2, 4,	73:24	23:4	included
	13, 14	heck 25:14	27:20	38:22
hair-bonding	59:17, 18	held 8:10,	52:13	includes
12:14, 19	60:16, 17	10 64:15	hours	17:3
16:10	61:2, 11,	Hello	7:24, 25,	including
hair's	14, 17, 21,	11:12	25 8:15,	26:12
18:8	22 66:3,	help	16 14:10,	27:1
half 21:7,	8, 18, 19	20:21	21 18:5,	incorporatin
9 27:20	70:3, 4	71:5	6 52:14,	g 26:11
31:7	71:16, 17	helped	15	incorrectly
half-hour	81:17, 18	45:17, 21	House	24:7
20:13	happen	Henderson	10:21	independent
half-joking	14:4	1:23	huge 12:15	49:10
19:3	happens	hereinafter	Huh-uh	74:18
hand	15:23, 24	4:10	31:23	78:23
15:12	18:15	Herpes	human 7:15	79:4, 7
18:12	33:4	13:19	husband	indicated
80:21	46:23	hey 78:17	73:5, 13	40:2
handle	happy	Hi 72:24	74:4	62:18
18:10, 13	75:25	High 74:9		individual
74:22	76:10			46:24, 25

51:9	inspection	issued	neyGeneral.g	Lash
56:23, 24	8:23	77:11	ov 2:5	11:21
57:5, 7, 8,	78:16	79:6, 11	kidding	14:14
10, 22	Inspections	issues	28:12	15:3
65:4	2:19	64:5	kill	19:14
individually	inspector	68:15	73:22	20:25
48:2	78:17	73:18	75:8	21:23
individuals	inspectors	item	kind 13:2	23:7 28:6
22:22	8:6	10:24	27:6	lashes
56:9, 24	instance	11:4	39:2, 3, 7	13:2
73:14	32:7	27:25	41:8	14:22
74:21	instructors	28:14	76:17	15:18
industrial	8:12	29:9	kit 22:1,	17:23
17:9	instructor's	44:4 59:9	13	20:16
industry	49:11	its 23:24	knew 11:3	22:8, 21
11:24	intended	79:9	know 14:3,	23:11, 15
40:1	54:19	< J >	12 16:1,	24:17
infection	intends	January	8 18:16,	28:8
23:19	5:15	77:9, 10	17 20:14	lasting
inferences	interested	79:6	21:3, 4	52:13
26:10	17:11	Jersey	26:20, 21,	latch
informal	19:4	73:4	22 27:16,	20:21
29:5	42:22	JILLIAN	22 34:12	Latisse
information	43:7	1:15	35:23	27:5, 7
10:20	interesting	83:13	37:14	28:3, 5
24:5	17:1	job 25:14	39:5	Lavish
26:3, 25	Interim	75:18	40:6	21:23
29:14	7:6 44:7	jobless	41:18, 22	Law 2:1
34:6, 24	Internationa	75:13	42:8	7:16
36:9	l 8:21	John 74:9	43:5	55:14
38:22, 24	internet	jumbled	45:20	57:10
40:16	13:8	45:12	55:4, 5	68:3, 8,
41:7	32:9, 13	Junior	56:4, 15,	25 69:14,
60:23	36:12	11:13	16, 19	24 72:15
65:4	introduce	jurisdiction	63:1	79:11
informed	9:4	28:19, 23	67:21	laws
34:8	invited	< K >	68:14	73:12, 20
ingredients	8:12	keep	75:12, 17	75:5, 21
16:14	involved	18:22	76:5	lawsuits
ingredientwi	40:2	29:20	79:15	14:2
se 12:9	irritants	56:18	Krazy 17:9	lawyers
initial	19:23	78:19	< L >	79:14, 16
8:23	irritated	KEITH 2:1	Lamantia	lay 27:19
20:8 61:5	16:4	9:7	2:19 42:6	leaning
initially	issue	Keith.McCart	language	15:14
12:4	26:7	hy@OhioAttor	29:1, 5	learned
initiative	28:22	larger	35:22	75:3
56:11	30:3	56:3	larger	leave
	69:11			25:17
				80:16

leaving	49:2, 7	19:9	magical	Massachusetts
58:2	50:7 51:2	21:21	24:8	s 73:7
left	lid 16:5	28:7, 10	mailing	match
68:17	Lieutenant	62:25	7:9, 15	19:14
75:12	9:8	79:25	main 12:8	MATTER
legal	Life 42:25	longer	16:14	1:3 13:9
50:19, 24	lifted	7:21 50:6	majority	25:13
64:15	16:5	longevity	43:2, 8	56:12, 12
legalistics	light	17:12	make-up	57:1 83:8
79:13	27:10	look 10:8	17:2, 4	matters
Legislative	line 6:3,	15:22	19:25	62:14
10:16, 18	4, 5 28:6	17:14	making	maximums
length	51:14	19:18	12:5	10:8
19:14	lines	20:2, 19	57:19	MCAT 31:18
29:21	17:10	23:22	71:6 80:8	MCCARTHY
lesser	list 24:4	24:13	Male 44:5,	2:1
21:12	29:13	37:22	10	70:24
letter	45:7	42:14	mal-effects	71:11
50:25	literally	63:17	16:23	McCartney
64:9	16:3	64:21	man 81:5	9:7, 9, 13
65:1, 15	litigation	65:1, 3	Manager	29:3, 4
letting	70:20	79:1	11:11	44:8
41:11	litigations	looking	manager's	62:18, 23,
level 8:3	14:2	24:3	49:1, 5, 9,	25 63:24
license	little	27:1	23 50:3,	64:3
42:10	11:19	60:19	6, 14	65:11, 21
49:9, 11,	13:3	looks	managing	68:9
12 51:10	15:9	18:14	18:5	69:17
73:6, 9	19:18	26:14	manipulate	70:22
74:11	26:2	Lori 2:10,	40:5, 5	76:12, 19
78:24	78:18	14 49:15	March	77:6
79:7	80:7 81:6	lose 14:3	1:10 4:1,	McClelland
licensed	live 80:6,	losing	7 8:20	63:16
13:10	6	12:23	mark 8:1	64:9
16:7	lives 40:4	lot 19:25,	23:4	68:14
17:2	located	25 20:17	MARKED	mean
18:9	9:1	25:7	3:3 77:1	15:23
21:20	location	27:21	market	32:6
22:15	30:13, 19	30:4	21:11	34:11, 12
26:19	31:10	lots	marks	35:19
57:20	32:15	26:18	39:11	36:15, 22
licensee	33:12, 21	31:18	marriage	38:6
21:15	35:4, 21,	39:11	50:19	39:19, 24
licenses	24 37:17	love 30:5	married	45:9
79:4	43:4	31:4 75:2	73:5	56:7, 12,
Licensing	log 33:19,	Luke 2:12	Marshall	25
31:17	20, 22	Luna 24:17	74:9	meant 6:4
licensure	long		mascara	32:21
30:7	11:22	< M >	20:1	40:14
48:24	16:25		mass 16:5	

measures 36:5	membrane 13:14, 22	22:2 54:16, 24,	43:11 45:22	nail 72:16
medical 17:7 27:9	membranes 12:17	24 55:1, 21 56:2,	48:5 57:14, 18	73:6, 8 74:11
medication 28:5	mercy 75:14	14, 14 57:2, 5	58:7 60:8	78:20 79:10
medicine 28:9	80:3 81:8	modeling 56:6	61:5, 6 63:12	Nails 2:18, 18
MEETING 1:4 4:15	merits 78:14	models 56:3	66:9, 11, 14 67:15	3:4 20:5, 5 72:16,
9:18 10:2, 7, 9	79:8	Modern 44:5, 10	68:23, 24 69:1, 19,	21 73:10, 13 74:3,
30:23 31:14	met 73:5	Modernize 39:7	22 70:19, 21 71:3,	6, 13, 15, 21 75:20
37:21 38:12	meticulous 18:11	modernizing 41:10	5, 6, 9 77:21, 23	76:8 77:12
42:23 43:7	military 50:23	modify 45:23	79:25 81:12, 14	79:23 80:3
44:6 65:6, 8,	mind 29:20	61:4 68:18	move 5:11 30:11, 14	name 11:7, 8, 12
24 69:18	mine 20:25	molecular 20:2	31:20 36:25	72:13, 24 74:5
meetings 37:13	Minh 73:2	Monday 8:11 10:2	38:7 39:6	named 80:18
Meg 2:19 42:4, 5	minimal 21:8	money 18:16	40:6 41:9	nap 27:21 NASD 31:17
Member 6:2 9:25	minimum 18:24	76:6 17:13	47:2 52:16	National 9:12
10:11, 14 33:3	minimums 10:8	monitored 30:18	53:17 59:12	natural 20:19
39:16 55:15, 24	minor 5:11	31:10 30:18	60:10 63:9	naturalized 72:25
63:21 64:25	minute 27:17	month 9:3 27:25	66:3 71:9	77:15 nature
MEMBERS 2:9 5:8	51:13 66:13	28:19 29:15	72:8 81:14	43:6 necessarily
7:8 10:19	minutes 5:9, 25	42:23 59:8	moved 73:2, 4, 8	13:15 24:17
28:16 29:11	9:19 20:12, 13	months 44:6	Moving 10:23	26:19 27:9, 11
42:21 44:9, 22	72:11	motion 5:10, 24	37:10 44:19	need 14:11
47:24 48:11	missed 60:24	30:16, 17, 24, 25	74:14 mucus	17:2 18:11
63:15 72:14	missing 39:10	month 9:3 27:25	12:17 13:14, 21	21:8 22:7
74:2 77:13, 21	51:5, 15, 16 61:2, 12	32:11 35:18, 18	multiple 68:11	26:24 28:25
79:15 81:7	74:24 75:1, 3	36:13 37:2, 16	< N >	32:6 33:15
	misunderstan ding 68:6	38:10		
	mixed 24:19			
	model 15:5			

34:2	Nope	obtained	16 75:16	36:2
36:1	80:15	73:6	79:12	37:14, 17
37:7	81:11	74:11	83:15	39:13
39:2	normally	obviously	Ohio's	42:13, 14
41:24	23:11	30:2	50:2	43:3, 9
42:14	Northeast	occurred	Okay 9:22	open 8:20,
48:25	74:8	77:7	10:1, 16,	24 9:3,
50:14	Notary	o'clock	23 15:6	18 72:12
63:12	83:14	1:10 4:2	27:3	74:14
64:3	notes	10:4	29:8, 9,	81:2
66:8	83:10	82:10	11 31:6	opened
69:19	notice	offer	34:5	74:15
70:19	14:25	18:5	35:7	opening
76:17	60:9, 11	22:22	36:7	8:25
needed	61:6, 7	34:10	38:14, 25	operate
11:17	77:14, 18,	35:19	41:3, 13	21:16
49:10	20 78:13	offered	44:19, 22	75:19
64:13	notion	49:6, 23	45:13, 14	80:2
needs	12:7	offering	46:20	operating
14:9 29:4	16:18	21:17	48:15	79:23
network	17:5	Office	52:11	operator
32:14	27:13, 19	2:3 10:4	53:13	42:9
never	notions	Officer's	57:16	ophthalmolog
15:24	13:13	44:5	58:10	ist 25:6
new 7:11	NovaLash	62:12	59:4, 8	ophthalmolog
8:16, 19	21:23	63:8, 10	63:7, 19	y 25:21
9:4, 6	November	68:4	65:19, 22	opinion
44:19	79:7	69:2, 15,	67:9	29:5
61:5 73:3	number	24	68:5	opportunity
nice 34:6	29:16, 24	oftentimes	71:8	23:4
Nicely	35:15	12:11	72:8	36:15
25:15	64:11	Oh 6:6	80:12	49:6, 23
night	69:3	18:15	old 51:5,	64:4, 21
24:19	numbers	49:16	7, 16, 19,	opposed
Nixon	39:7	61:14	21 56:10	18:14
2:17	< O >	66:6	72:25	26:5
11 12:25	objection	OHIO 1:1,	73:3	33:23
14:5, 7	41:13	11, 12, 24	once 36:8	option
15:4, 6	64:16	2:4, 5	online	41:18
19:2, 5	objections	4:14	13:7	65:20
20:16	62:14	9:11	16:8, 13	optionally
21:4, 6,	64:18, 22	18:1	26:6	39:17
20, 22	objects	23:20	30:17	options
22:11, 18,	65:13	25:12	31:8	28:8
24 23:1,	obtain	44:20	32:5, 8,	optometry
8, 12	27:1	49:2, 9	11, 14, 19	25:22
25:17	49:2, 11	50:14	33:6, 6,	order
No. 67:9		72:20	18, 19, 23,	4:15
		73:4, 8,	25 35:21,	14:1
		10 74:8,	24, 25	45:5

49:2	17 54:3,	padded	pass	59:5
59:9	4 55:3, 7,	15:19	48:21, 25	63:11, 13,
73:18	15, 18, 21	padding	50:5, 10,	15 64:25
75:4, 22	56:7, 18,	14:25	12	65:7, 25
77:8, 10	24 57:9,	15:13, 16	passed	66:2, 5
79:6, 11	13, 16	page 5:13,	73:8	71:7
Orders	58:5, 19,	17, 19, 21,	passion	pedicure
59:10	20 59:7,	22 6:7	73:13	78:20
60:8 79:5	14, 23, 24	22:12	74:13, 21	penalty
original	60:12, 18,	51:7, 18,	76:7	77:12
77:20	19 61:3,	20, 21	patch	78:2
78:13	15 62:2,	paid 55:1,	14:9, 10,	80:10
originally	3 63:20	23 74:19	19, 21	pending
52:14	64:1, 8,	pair 26:15	Pearson	70:20
73:6	25 65:5,	palpable	2:10 7:6,	71:10
Osterhage	9, 19, 22	18:23	7 9:6	Penzone
2:12	66:1, 6, 9,	paper	10:17, 19	2:14
4:21, 22	24, 25	32:1, 2	28:16	4:21
6:1, 2, 3,	67:23, 25	33:13, 14,	29:11	6:18, 19
20, 21	69:10, 25	17, 23	33:3, 8,	9:11, 16
10:14, 15	70:9, 10	34:10, 11,	14 34:15,	22:16
26:2, 17	71:23, 24	14, 17	19, 23	23:10, 17
28:3, 8,	81:11, 15,	35:5, 9,	35:10, 14,	24:10, 13,
12 31:4	23, 24	20, 25	17 36:8,	24 25:4,
32:11, 16	other,	37:21	17, 19, 21,	15, 24
33:2, 4, 7,	50:18	39:18	24 37:2,	31:7, 21,
13 34:5,	ounce	41:18, 19	4, 12	24 32:2
16, 20	21:7, 7, 9	papers	38:19	41:4, 13
35:7, 12,	outcome	78:21	42:21	43:17, 18
16 36:7,	63:4	paragraph	44:7, 9,	46:8, 9
13, 18, 20,	outlines	45:15	14, 21, 22	47:12, 13
22, 25	77:10	part 8:20	45:2, 8,	48:1, 15
37:24	overseas	9:17	13 46:20	50:1
38:14	11:22	28:18, 20,	47:2, 24	52:3
39:15, 23	overwhelm	21 37:2	48:1, 4,	53:1, 2
40:8, 14,	18:25	40:13	11, 16	54:1, 2
20, 23	overwhelming	41:15	49:16, 20	55:4
41:2	42:24	44:10	50:4, 9,	56:1
43:19, 20	owner	64:10	12, 17, 22	58:17, 18
45:1, 5,	74:3, 6	65:2	51:8, 22,	59:21, 22
22 46:10,	owners	75:12	25 52:2,	61:9, 25
11 47:2,	72:17	parties	5, 8, 9	62:1, 20,
14, 15	< P >	4:8	53:13	24 63:7,
49:14, 17,	p.m 1:10	42:22	54:13, 22,	9 65:23
25 50:2,	4:2 82:10	43:7	25 55:9,	66:4, 22,
8, 10, 15	packet	part-time	12, 17, 24	23 70:7,
51:4, 14,	29:12	27:16	56:2, 17,	8 71:14,
16, 22	44:24	party	25 57:4,	21, 22
52:1, 16		14:17	8, 12	76:14
53:3, 4,			58:3, 7, 9	

80:15	PH 2:4	point	20:18	previously
81:21, 22	phone 43:1	14:23	22:23	45:18
people	physically	18:7	23:2 25:1	77:1
12:22	13:11	26:23		prior
16:20, 21	physiology	30:9	practitioner	14:10
21:11	17:25	38:6	27:9	77:8
29:17	pick 13:6	39:15	practitioner	probably
30:6	17:8	40:11, 13	s 11:25	19:20
41:11	picked	42:4, 11,	precautions	23:15
42:2, 5, 7	48:14	19 51:14	11:17	32:16
56:5	pictures	55:16	12:3	41:18
57:7	79:2	pointy	pre-dated	55:10
75:1		15:9	79:5	65:9
78:19	pigeonholing	pokes		problem
80:23	56:18	26:5, 7	predecessors	12:14
perfectly	Pinterest	polymer	68:22	26:15
63:24	13:7	16:17	prefer	41:24
perform	place	pondering	37:25	42:10, 14
56:9	10:22	32:18	38:2	problems
57:21	13:20	pop 48:6	preference	16:24
period	26:22	popularity	37:24	procedure
17:15	31:18	11:23	prepared	28:24
29:14, 20,	36:6 43:6	portion	7:9 9:2	procedures
25 30:20	places	7:23 49:1	25:8	77:19
31:12	24:6	Posh 8:25	preparing	PROCEEDINGS
Permit	32:23	position	8:20	1:6 4:10
52:10, 13	plan 26:22	11:10	prepping	83:8
54:20	played	possible	13:13	process
Permits	16:8	16:23	PRESENT	41:10
53:13	Pleas 78:7	17:15	2:9, 14	50:13
person	please	55:16, 18	42:25	proctor
4:9 6:11	4:16	60:24	44:18	35:3
16:2, 7	6:13	possibly		proctored
34:4	43:12	14:3	presentation	30:13
35:3	46:3	16:24	11:5 26:1	31:25
49:21	47:7	20:1	presentation	32:15, 19,
57:2	52:17, 21	27:11	s 25:8	23 33:11,
80:24	53:21	posted	presented	16 34:20,
personal	59:16	7:13, 16	28:18	23 35:19,
78:9, 11	61:20	poster	41:25	24 37:17
personally	71:15	7:15	65:7	42:2, 12
31:16	76:24	pour 19:7	76:21	43:4, 8
40:17, 23	81:16	practical	77:2	product
	pleased	15:11	Presiding	27:10
perspiration	72:20	48:25	1:8	products
24:19	Pledge	49:4, 22	pretty	20:3
Peterson	5:5, 7	50:3	43:2	
70:24	podium	practice	previous	Professional
71:11	9:19	11:20	62:16	1:16
		12:2		54:16, 23

55:22, 25	provider	putting	12:22	recommended
56:14	33:21	20:17	16:17	68:22
57:2, 21	38:18, 20	41:10	19:3, 5,	reconsider
83:14	providers		24 26:10	75:22
professional	29:16	< Q >	28:10	record
s 17:18	34:25	question	29:2	35:4, 5
program	38:17	28:18	32:8	57:15
22:2, 4	39:10	32:3	39:4	63:1
36:4	42:24	34:5	46:23	64:10
42:15	43:2	38:15	79:16	65:12
prohibited	providing	39:21	reason	72:10
79:12	12:2	40:19	15:12	red 25:11
prohibits	PSA 16:12	54:21	49:9 65:2	Reed 2:18
79:10	public	55:8	reasons	71:1, 12
promise	9:18	60:12	17:20	72:13, 13
73:17	12:3, 6	69:12	recall	74:2
proper	18:10	questions	42:6	75:25
12:12	22:21	63:21, 23	recalling	76:13, 15,
13:1, 25	23:6	64:18	65:15	20, 23
14:25	54:17, 18,	75:25	receipt	77:5
19:15	19 55:24	76:11, 13	64:9	79:22, 24
proponent	56:13	80:13, 14	receive	80:16
10:21	57:1, 4	quickly	34:17	referenced
proponents	75:18	12:10	45:17	16:1, 8
20:22	76:6	16:17	received	referencing
proposals	83:14	quite	65:1 77:9	24:11
37:20	publicized	60:24	reciprocity	reflect
proposed	24:23	quotes	10:13	30:21
48:7	pull 20:2	24:5	48:18	31:13
60:22	35:14	< R >	recited	37:19
73:22	56:5	raised	5:7	38:11
77:12	puncture	73:18	recliner	46:22
proposing	15:16	rampant	41:11, 14	52:13
32:5	punishment	21:13	recollection	reflected
protect	76:9	reach 18:7	65:12	28:22
75:18	purchase	reactions	recommend	reflects
protocol	41:21	26:5	21:18	50:18
14:1	purpose	read	63:17	regard
17:24	71:10	35:13	recommendati	11:16
proud	purposes	64:17	on 48:18	regarding
72:25	77:2	78:10	62:18	24:22
proven	put 13:5	ready	63:10	regular
51:9	15:2, 14,	30:16	65:14	20:4
provide	21 16:11	realistic	68:10, 19	regulations
14:1	17:16	30:8	69:2, 15,	8:18
16:22	23:11	realize	24	relating
22:20	34:12, 13	21:2	Recommendati	77:20
50:23	37:15, 15,	really	ons 68:4,	relation
provided	20 77:24	6:6	12	8:3
54:16				

relax 27:20	62:12 68:12	re-take 7:19	63:24 64:6	37:6
releasers 12:18	represent 72:15, 20	return 7:23	65:7 67:20, 25	room 42:18
relevant 26:10 30:4 35:16	represented 47:3	reveals 26:6	68:17, 20 69:19 79:24	route 43:9
relief 73:25	request 71:2	reversed 45:10	ripping 27:17	rub 19:25
remaining 68:19	requested 29:14 71:13	review 5:5, 9 9:24, 24	risk 8:3 21:12 27:11 41:10	ruin 73:23
remember 41:24	require 35:17 49:20	36:15 64:21	Road 1:23 9:2 31:20 34:7 40:12	rule 7:18 30:19, 21 31:11, 12 35:8, 23 36:9, 10, 16 37:1, 25 38:3, 4, 10, 20 55:1 77:25 79:9, 12
REMEMBERED 4:6	required 7:12, 16, 18 22:7 54:20	reviewed 63:1	Roberts 9:2	rules 7:11 8:16 37:8, 18, 18 38:21 44:23 57:10 73:12, 20, 21 75:6, 21 77:22
remove 48:21	requirement 8:14 48:20, 21 49:3	revised 7:11 28:22 29:1 37:19	Roby 2:17 11:12, 12 15:25 18:20 19:7, 10 21:7 22:19, 25 23:21 24:1, 11, 15 25:3, 7, 10, 16 27:7	run 16:25 21:13 27:11
removed 50:25 51:3		revision 55:2 57:19	roll 4:16 6:13 43:12 46:3 47:7 52:21 53:21 58:12 59:16 61:20 66:16, 17 68:24 69:1 70:2 71:15 81:16	Ryan 72:17 73:5 74:5 78:11
renamed 51:6	requirements 8:18 18:25 36:12	revisions 30:21 31:13 37:20 38:8, 11 53:18		< S > safety 11:17 12:2, 5, 15 13:25 17:24 20:22
renewal 29:13, 20, 25 30:20 31:12	re-read 31:4	revisit 27:25 59:4		Salon 2:17, 17 7:8 11:5, 9 21:16 27:15 72:16 74:15
repeat 49:18	re-revise 57:19	revoked 51:12		
replace 46:23	rescheduled 10:3	right 9:20 12:25 15:15, 21 20:1, 17 22:25 24:1 26:17 33:7 37:4 39:23 42:17 56:7 57:4 61:4		
report 6:5, 5 7:5 10:13 24:21 34:24 44:5 63:16, 18 65:14 68:9, 18	rescind 61:5 79:9			
Reporter 1:16 83:14	rescinded 7:20			
REPORTING 1:23 34:21	research 23:17 27:25 28:25			
reports 9:23	researching 12:21			
	Reserves 9:13			
	responsibili ty 74:25			
	result 43:7			

78:16	28:21	28:1	Series	Shalini
79:10	score 35:6	29:18	31:17, 17	2:13
salons	scores	36:23	seriously	share
7:10, 13,	34:21	38:3, 7	75:17	76:23
17 23:8	scratch	41:20	serve	sharing
53:15, 15,	55:3	51:17, 18	9:15	28:13
16 74:13	scratched	60:25	75:16	sheet 35:6
samples	51:6	61:11	served	Sheipline
15:2	search	64:21, 22	78:1	2:13
sanitary	26:6	78:21	service	4:25 5:1
7:12	second	79:2	9:10	6:24, 25
13:25	5:24	Seeing	14:1	9:25
78:25	6:11, 12	9:22	17:12	10:1, 12
79:3	28:17	12:11	21:11, 17	32:3, 4
sanitation	31:1, 2	seek 73:25	27:6	41:16
12:5	43:11	sought	55:21	42:7
17:24	45:25	45:21	76:3, 4	43:23, 24
20:23	46:1	seeking	SERVICES	46:14, 15
saying	47:4, 5	45:19	1:23	47:18, 19
16:15	49:14	seen	22:20	53:7, 8
26:20	51:21	13:10	45:17	54:7, 8
32:17	52:18, 19	20:10	56:9, 22	58:23, 24
39:16, 25	53:19	25:23	57:21	60:2, 3
40:23	57:23, 24,	78:17	servicing	62:6, 7
56:16, 21	25 58:11	self-train	74:22	67:3, 4
57:1, 3	59:14	22:14	SESSION	70:13, 14
61:11	60:14, 16,	semi-profess	4:1	72:2, 3
says 5:15	17 61:9,	ional	27:23	82:2, 3
35:8, 10	18 66:4,	56:14	38:23	shot 67:17
38:10	10 68:23,	Senator	70:20	show 34:3
50:1, 2,	25 69:25	80:18	71:10	55:16
18 55:24	71:14	send 35:2,	72:9, 12	79:2
80:5, 7	78:14, 22	4 73:23	sessions	shows
scary	81:15	Senior	8:9	28:25
12:22	seconded	11:13	set 4:10	29:15, 17
scheduled	66:14	sense	16:24	45:3
10:2	section	30:11	20:11	54:14, 15,
school	13:14	40:12	22:1, 3, 8,	17, 19
7:23 8:8	sections	56:10	17 23:6,	58:3, 4, 5
9:1	55:13	sent 8:4	9, 16	side 27:15
11:11	secured	44:24	36:3 56:4	signed
18:3 74:9	32:14	separate	setting	9:20
Schools	security	15:14	32:19	significant
2:17, 17	36:5 43:6	63:5 69:5	settled	50:18, 20,
7:10	see 6:6	separated	74:8	25
8:12, 17,	8:15	67:19, 21	Settlement	similar
19 11:5,	15:8	separately	59:10, 11,	30:13
9 18:1	18:15	48:10	13	similarly
scope	24:25	62:19	setup 39:2	31:16
	25:7	69:15		

simple 15:17	sorry 6:6 11:2	spoke 42:4	statement 45:18	22:20
simply 46:22	34:22, 23	62:21	78:9, 11	23:2
75:22	44:12	spouse	statements	25:11
77:7	46:2	50:19, 24	64:23	stuff
single 20:16	49:16	spread	States	25:17
sir 62:23	50:4	13:17, 19	5:6	Suave 66:5
sit 34:1,	52:1	staff 40:9	45:16	submit
11 41:11	58:5, 6	stages	48:24	8:14
46:24	60:10	19:12	73:1, 2	submitted
site	66:6, 6	stand 5:5	station	36:18
33:12, 16	67:14	75:14	46:25	37:10
35:19	sort 78:20	standard	statistic	45:24
42:12	sources	38:24, 24	24:8	52:17
43:8	13:8	standards	statistics	53:18
sites	South	7:9, 12	16:19	57:19
34:10, 20,	74:7	36:3	23:21	64:16, 24
23 42:2	80:20	stands	statutory	subsequent
sitting	speak	51:5	77:19	30:22
32:18	9:19, 21	start	Stay	31:14
41:14	11:15	14:8	77:22, 23	37:21
47:1	special	18:3	79:25	38:12
six 23:13	17:22	21:16	steady	subsequently
skin 15:16	20:3	22:9	18:12	36:1
slightest	52:9	34:7	steam	successful
20:18	54:20	43:4	19:23	24:4
small	specific	45:2, 6	stenographic	sufficient
41:20	28:23	63:5	83:10	65:11
44:23	29:2	started	step 42:17	Suite 1:23
48:13, 14	68:21	11:22	Stephanie	summary
74:17	specifically	starting	2:17 11:8	5:20
75:7	11:16	45:11	Steve 2:10	Sun 42:25
Smart	16:13	STATE 1:1,	STEVEN	Supervisor
34:25	17:21	11 2:5	1:8 4:8	2:19
35:1	21:14	4:14	sticking	supervisors
soap 21:1	35:9	11:7	15:18	8:13
software	39:25	23:20	stop 49:7	support
32:22	41:8	25:12	story	38:2
41:21	64:14	34:16	80:16	supposed
solid	65:3	35:23	Street 2:3	6:8
19:20	specified	48:17, 20,	strip	sure 8:17
somebody	38:21	23 49:21	22:21	12:1, 5
13:11	specify	57:14	strong	13:24
30:10	70:23, 25	72:20	14:15, 16	15:23, 24
48:23	spend	75:16	students	16:15
66:14	51:23	76:5	12:1	17:13, 18,
someday	spitballing	78:5	15:10	23 43:5
30:9	41:9	80:18	18:4, 23	45:8, 8
		83:15	20:25	75:5

surrounding	14, 18	48:3, 5	technical	Thank
12:16	34:11	50:21	8:8, 12	9:10
28:19	36:8, 9	51:7, 13,	technician	10:11
37:13	43:9	17, 24	13:10, 24	25:10, 16
suspend	48:24	52:7, 24,	73:6	28:12
75:22	49:4, 6,	25 53:19,	74:11	29:8
suspension	21, 23	24, 25	technicians	32:2, 4
73:22	50:1, 2, 8,	54:21, 23	19:21	50:15
77:24, 25	9 52:14	55:6, 20,	technique	58:6
80:5	54:18	23 57:7,	11:18	59:7
sweeping	75:17	24, 25	13:1, 6	63:7
48:5	80:10	58:15, 16	18:11, 22	71:18
swollen	taken	59:12, 19,	19:2 23:4	74:1
16:3	19:12	20 60:10	tell 76:7	75:24
swoop	55:2	61:1, 4,	telogen	76:3, 9,
68:2	64:7 83:8	12, 23, 24	19:13, 16	15, 16
69:16	taker 41:5	62:16	Temporary	77:5
system	takes 20:8	66:13, 20,	52:9	79:20
39:14	talk	21 67:11,	ten 63:2,	81:9
	57:16	13, 16, 19,	3	Thanks
< T >	79:13	24 68:1,	term 57:7	61:17
Tab 77:8,	talked	20 69:7,	test 7:19,	71:8
13, 21	30:4 76:1	12, 19, 22	24 14:9,	theoretical
78:4, 7,	talking	70:5, 6	10, 19, 21	50:3
10, 11, 13	17:20	71:19, 20	31:9, 22	theorized
table	25:11	76:17, 23	33:11, 13,	24:16
44:10, 14	37:25	77:6	14, 17, 23	Theory
46:24	40:10, 24	79:21, 22	34:2, 12	11:13
61:7	41:2	80:12	35:3, 11,	15:11
63:17	79:16	81:14, 19,	22 37:17	49:1, 4, 22
65:3, 5	talks 51:1	20	38:16, 16,	therapeutic
66:3, 14	Tan 34:25	Taneff's	17, 18, 19,	27:23
tabled	35:1	55:15	23, 24	therapy
44:15	Taneff	Tanning	41:4, 4,	78:19
64:1	2:11	10:25	22 42:13,	thing
67:23, 24	4:19, 20	28:15	13 43:4	10:5
tabling	5:17, 19,	29:10, 13,	49:19	14:8
63:20	22, 24	15, 24	testimony	15:17
65:19	6:12, 16,	30:17	9:18	16:17, 22
66:2	17 9:4, 8,	31:8	10:21	20:5
tabs	10 11:1	38:21	testing	25:11
17:17	15:4	42:1, 9,	7:22	things
22:21	23:25	23, 24	30:17, 19	12:23
79:1	25:7, 14	43:7	31:9, 10	14:4
take	43:15, 16	Tasha 2:13	32:6	17:25
20:17	44:16	taught	tests	20:20
26:21	45:11	18:1	30:18	24:2
30:6	46:6, 7	teach	40:21	26:18
31:22	47:4, 5,	11:13	Texas 17:1	31:15
33:8, 9,	10, 11	team 8:7		32:20

39:11	25:25	40:14	titles	train
43:6	26:14	55:4	55:13	21:25
48:13	27:3, 24	62:16, 20	today	trained
56:19, 21	28:14, 16	67:16	10:22	15:11
64:11, 18	29:3, 8,	three	11:15	20:9
77:7	11 30:1,	7:20, 22	25:9	training
think 6:4,	24 31:2	8:19	35:8	8:5, 9
8 8:24	32:3	20:6	36:14	18:4
14:5, 7	33:3	48:22	65:9	21:25
15:4	38:13	49:1	72:17	33:5, 9,
26:9, 12	39:5	50:8, 9	73:19	10, 25
27:24	42:21	68:7	75:14	36:2
28:19	43:10	69:5 73:3	76:10	38:23
30:2, 3, 8,	44:2, 3, 9,	three-time	80:9 81:7	transcribed
9, 11	12, 15, 18,	7:18	today's	83:10
31:15, 19	22 46:1,	throw	69:18	TRANSCRIPT
32:18, 21	18, 19	68:16	Todd 72:15	1:6 5:20
39:8	47:5, 22,	throws	Toledo	6:6 83:7
40:1, 4, 6,	23, 24	80:3	8:25	transcripts
17 41:17,	48:11	tilt 20:18	tomorrow	63:2
23 42:3,	52:19	time 4:14	8:24	65:12
7, 10, 16	53:11, 12,	5:4 7:5	Tony 42:25	transfer
48:3, 8, 9	20 54:11,	8:5 9:17	top 15:20	50:24
51:13	12 56:6,	10:15	18:19, 20	transferred
55:7	22 57:13,	13:5	20:1	73:9
56:25	23, 25	17:15	51:20	
57:5, 9	58:7, 10	20:17	topical	transferring
69:7	59:2, 3, 8,	21:21	28:5	50:20
70:19	15 60:6,	23:3	totally	transfers
80:1, 7, 9	7, 14, 17	26:23	15:11	48:23
thins 28:6	61:10, 18	27:18	25:12	tried 24:3
third	62:10, 11,	42:4, 11,	touching	true 83:7
78:24	21 63:8,	19 48:22	13:11	Truong
Thomas	12, 14, 15,	49:9	14:24	72:18, 22,
2:11	19 66:11,	51:23	toxicity	24, 24
THOMPSON	17 67:7,	52:12	24:16, 21	74:5, 5
1:8 2:10	8, 12, 14,	63:22, 25	Trade	78:12
4:8, 13	18, 21	68:7	45:3	Truongs
5:4, 13,	68:5	70:19	54:14, 15,	77:14
21, 23	69:5, 8,	72:8, 22	16, 19	79:19
6:2, 10,	21 70:1,	74:2	55:16	try 18:15,
13 7:3, 4,	17, 18	76:10	58:3, 4, 5	22 26:25
8 9:17	71:3, 15	79:10	traffic	trying
10:11, 16,	72:6, 7,	80:8	23:23	14:5
19, 23	11 76:16	timeframe	trafficked	23:22
11:2, 7,	80:14	29:23	45:16, 19	26:3
10 18:18	81:10, 12,	times	trafficking	32:12
19:9	16 82:6, 7	7:20, 22	7:15	39:5
21:15, 21	thought	title	45:13, 19,	41:9
22:9	16:9	55:11	23	

69:8	Uh-huh	Usually	78:15	36:20
78:19	48:4	19:19	79:3	38:6
Tuesday	50:17	20:4, 11	Virginia	39:25
1:10 4:1	55:17	utilizing	21:24	41:16
turn	uncertain	12:2	22:12	42:19
25:10	64:8	< V >	visits	44:16
44:6, 20	underneath	Valerie	12:22	55:10
turned	15:20	2:11	visual	61:15
27:12	16:6	validity	11:19	68:1, 16
tweezers	understand	64:22	VOGEL	70:22, 25
15:1, 12	63:19	various	1:15	73:14
19:5	64:14	12:20	83:13	wanted
26:15	73:21	vendors	volunteer	11:15
Twenty-three	understandin	56:3	15:5	21:16, 18
5:14	g 33:1	vent 27:22	55:20	57:16
two 8:8	76:8	venture	56:13	67:17
9:19	uneducated	26:18	vote 37:3,	78:21
15:1, 7	12:12	verified	9 38:2	wants
19:10	unfamiliar	50:23	44:25	15:21
20:6, 11	11:20	verses	48:12	65:17
50:11, 12	unfinished	13:2	61:15	watch 25:4
51:19, 21	10:24	21:9	62:15, 19,	Watts
62:12, 14	29:9 44:4	54:24	24 64:4,	80:18
67:19	unfortunatel	version	7 66:8	wax 27:17
76:4	y 48:8	35:25	voted	way 15:20
78:22	uniform	versus	30:22	25:18
two-day	38:16	32:14	31:13	30:5
21:25	United	videos	37:23	38:5
two-ish	5:6 73:1,	12:21	38:11	69:18
19:20	2	16:1, 8	< W >	76:21
two-year	Universal	Vietnam	Wait 45:5	78:20
29:25	21:24	73:2	49:14	ways 13:17
type 12:9	22:12	74:7	51:13	wear 19:25
13:16	unprofession	77:15	66:13, 13,	wearing
16:16	al 54:24	80:20	13	20:3
17:12	update	view 79:18	Walgreens	24:16, 18
30:6	7:11	village	17:16	weather
37:14	10:16	80:20, 23	want 9:4,	10:1
types	7:8	81:5, 5	21 12:1	web 32:22
12:8	updates	villager	13:15, 24	week 7:10,
14:14	10:18	81:4	15:15	14 52:13
15:1, 7	uphold	Violation	16:22	weeks
20:15	65:17	60:9, 11	17:12, 12,	19:11, 20
typically	use 14:12,	61:6, 7	13, 18, 23	20:6
68:20	25 15:8	78:22	18:25	Well 5:19
< U >	16:10, 12	violations	23:12	11:13, 18,
U.S 74:7	20:25	75:4	25:3	24 14:7
		77:11	27:11	17:25
			32:16	19:1
				20:9

25:8, 10, 16 29:6 35:17 38:10 45:2 50:4 51:13 62:21 63:4 64:3 77:12, 17 80:7 81:4 went 16:4 80:20, 22 81:4 we're 10:5 12:11 17:20 21:10 26:23 29:5 37:8, 24 51:4 52:3, 5, 7 56:20 57:1, 2 63:20 72:12 79:13, 16 West 1:23 We've 30:4 37:13 38:5 57:9 78:17 whatsoever 64:23 white 78:18 wife 74:20 75:10 willing 15:5 wisdom 79:9 wise 81:4, 5	witnessed 15:24 woman 24:15 Women 17:11 wonderful 40:7 wondering 24:8, 24 64:20 Word 34:13 wording 50:5 51:8, 11 55:2 59:5 words 69:12 77:22 79:5 work 11:8, 13 18:9 27:15 46:25 59:5 74:18 75:11 worked 74:12 80:17, 18 working 42:3 73:10 worse 75:10 worth 17:13 writer 55:14 written 35:11 42:8, 13 83:7 wrong 18:17 < Y > Yeah 22:11 51:17, 24	55:3 58:9 66:9 year 8:15 24:6 30:20 42:5, 8 years 20:10 29:21 56:19 72:25 73:3 76:5 yesterday 8:10 62:22 YouTube 12:20 13:7 15:25		
---	--	---	--	--